Uncertainty is something that should be embraced not with fear, but with action.

Shanique Martin
Team Leader
In Memory of Arthur Fisher

October 21, 1940–March 31, 2021

This report is dedicated to our devoted and beloved volunteer, Arthur Fisher. Sadly, Arthur passed away peacefully just as we put the finishing touches on his tribute (page 41). Arthur exemplified a true New Yorker—tough on the outside with a heart of gold on the inside.

Volunteer loading produce into van for delivery at Golden Harvest Food Pantry.
Photo: Yuxi Liu.
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New Yorkers are renowned for being tough, but also kind and compassionate. Those qualities of resilience and kindness are never more evident than in times of crisis.

In 2020, New York Cares rallied thousands of New Yorkers to roll up their sleeves and address the unprecedented needs of communities whose health and viability were fundamentally threatened—all while confronting painful truths about persistent and pervasive injustice and inequity in our society.

When our city was shutting down, New York Cares was ramping up.

As unemployment and hunger approached record highs, we were assessing needs with community-based partners to pinpoint neighborhoods in crisis throughout the South Bronx, Central Queens, and East Brooklyn. Working closely with the City of New York, we safely and effectively placed more than 61,000 volunteer positions to meet critical and, at times, life-and-death challenges including food insecurity, children’s inability to virtually connect with their teachers, seniors’ profound isolation, and thousands who lacked a warm winter coat to weather the cold winter months.

We rapidly evolved our programs to match the needs of the moment. We launched a phone banking system, reimagined our Coat Drive, and provided a range of services virtually, from citizenship instruction to story time for children and on-demand volunteer orientation. We created Stand with Students to reaffirm our commitment to NYC public schools. Our volunteers made more than 32,000 technology support calls to students learning remotely and distributed 20,000 backpacks with school supplies to families most affected by the pandemic. When the demand for food skyrocketed, we established new partnerships with more than 50 organizations, enabling our volunteers to deliver 33,000,000 meals to New Yorkers facing food insecurity.

This work—and much more—is detailed in the following report, which memorializes a year unlike any before. We hope it provides a window into all that was accomplished, and all that must still be done. Undoubtedly, the impact of the pandemic on vulnerable communities will be felt for years to come. Fundamental disparities we knew existed have significantly deepened and will only intensify without a long-term commitment to action.

We remain deeply grateful to our donors, volunteers, partners, and the broader community, who continue to inspire us with their generosity and commitment to making our city a better place for all New Yorkers.

As the potential end to this devastating pandemic comes into focus, we share the hope that better days are coming. In the meantime, our work continues, informed, and intensified by what we have experienced together—work that keeps us listening, learning, and always placing communities at the center of our response.

Gary Bagley
Executive Director

Paul J. Taubman
President, Board of Directors
Responding to COVID-19

New Yorkers step up in times of uncertainty.
It happened after 9/11 and Hurricane Sandy, and we saw the same response to COVID-19.

While the pandemic forced millions to shelter in, New York Cares did what we have always done—harnessed the passions of caring New Yorkers to meet the most pressing needs of the moment.

In partnership with New York City Emergency Management (NYCEM), NYC Service and NYC Volunteer Organizations Active in Disaster (NYC VOAD), we activated The Volunteer Coordination Task Force (VCTF), an initiative born in the aftermath of Hurricane Sandy to assist New Yorkers with centralizing and coordinating volunteer efforts during emergencies.

We quickly adapted our operations to adjust to the evolving needs of our city. We instituted health and safety requirements for volunteers and nonprofit partners, while increasing on-the-ground volunteer programs resulting in 33 million meals distributed to New Yorkers experiencing food insecurity and isolation. Our volunteer orientation became on-demand and for the first time ever, we developed and deployed remote volunteer opportunities—shifting existing programs from in-person to online. Programs included virtual yoga and Judo for elementary school students, virtual story time for kids, online SAT tutoring, phone banking to homebound seniors to conduct wellness checks, and so much more. From addressing food insecurity to mental and physical health, social isolation and virtual learning needs, our programs were reimagined entirely.

Whether our city faces a pandemic, a natural disaster, or years of systemic inequities, New York Cares will be at the ready to find a solution to address it.

Because, where there is adversity, there is courage and kindness.
Where there is tragedy, there is compassion and empathy.
Where there is despair and need, there is action and resolve.
Where there is need, there is New York Cares.

Special Thanks
In partnership with NYC Service and NYC Emergency Management.

The VCTF visits The Campaign Against Hunger’s temporary Brooklyn warehouse location in June 2020. From left to right: New York Cares Team Leader, Mike Wooley; New York City Emergency Management Commissioner Deanne Criswell; New York Cares Executive Director, Gary Bagley; and NYC Chief Service Officer, Anusha Venkataraman. Photo: Obed Obwoge.
When volunteers were given essential status on March 23, New York Cares began providing documentation for their travel to projects. Our ability to leverage relationships with the City and adapt proved invaluable to mobilizing volunteers and continuing the work of many of our partners in 2020.
Prioritizing Health & Safety

The safety of our volunteers, partners, and the communities we serve remains a top priority. Following COVID-19 guidelines from NYC Health, New York Cares reinforced our own set of health and safety requirements for volunteers and partner agencies.
The Volunteer Coordination Task Force supports New Yorkers and the nonprofit sector by uniting New Yorkers in service during crises to ensure resources reach those most impacted. Throughout the duration of the COVID-19 crisis, volunteers have powered emergency response efforts, which have been essential to the safety, health, and strength of both residents and communities.

Anusha Venkataraman
NYC Chief Service Officer
October 2019–April 2021
A Historic Year

New York State reported its first case of COVID-19 on March 1, and two weeks later, the first New York City resident lost their life to the virus.

Within days, NYC Public Schools were closed, and by April, New York became the epicenter of the pandemic—reporting more confirmed cases than any country outside the US. Every step of the way, New York Cares was responding. Follow along as we reflect on 2020, a year unlike any other, and how our city navigated this crisis the way New York always does—together.
<table>
<thead>
<tr>
<th>State of the City</th>
<th>Date</th>
<th>Our Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>New York State reports their first case of COVID-19</td>
<td>March 1</td>
<td>New York Cares works with Community Partners to adapt programming as guidance on health and safety protocols change</td>
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<tr>
<td>WHO declares COVID-19 a pandemic</td>
<td>March 11</td>
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<tr>
<td>Mayor de Blasio issues State of Emergency, wave of shutdowns begin</td>
<td>March 12</td>
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<tr>
<td>First COVID-19 death confirmed in NYC</td>
<td>March 13</td>
<td>New York Cares announces its operations will be remote effective March 16</td>
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<tr>
<td>NYC public schools close</td>
<td>March 14</td>
<td>New York Cares staff begins working remotely</td>
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<tr>
<td>New York Cares recruits COVID-19 Response Volunteers; 2K step up within 48 hours</td>
<td>March 15</td>
<td>New York Cares formalizes NYC Health safety guidelines on hunger programs</td>
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<tr>
<td>NYC Emergency Management activates New York Cares and convenes Volunteer Coordination Task Force (VCTF) for the first time</td>
<td>March 18</td>
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<tr>
<td>NYC Health updates community-wide health and safety standards</td>
<td>Mid-March</td>
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<tr>
<td>NYS on Pause Program begins, all non-essential workers must stay home</td>
<td>March 22</td>
<td>Volunteers recognized as essential personnel by the City and State, enabling us to continue to serve food pantries and kitchens in-person</td>
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<tr>
<td>NYC public schools move toward remote learning model</td>
<td>March 23</td>
<td>Volunteers recognized as essential personnel by the City and State, enabling us to continue to serve food pantries and kitchens in-person</td>
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<td>New York Cares begins outreach to nonprofits and city agencies in need of volunteers to meet growing demand</td>
<td>March 24</td>
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<tr>
<td>100% On-Demand Volunteer orientation unveiled</td>
<td>March 26</td>
<td>Nearly 1K are oriented in the first week</td>
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<td>Yoga with Gigi’s Playhouse, our first virtual program, serves individuals with Down Syndrome</td>
<td>March 27</td>
<td>Yoga with Gigi’s Playhouse, our first virtual program, serves individuals with Down Syndrome</td>
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<tr>
<td>Staff cold calls over 600 organizations serving New Yorkers experiencing food insecurity. Over 400 request programs.</td>
<td>March 30</td>
<td>Staff cold calls over 600 organizations serving New Yorkers experiencing food insecurity. Over 400 request programs.</td>
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<tr>
<td>VCTF directs volunteers to New York Cares website and relaunches helpnow.nyc</td>
<td>March 31</td>
<td>VCTF directs volunteers to New York Cares website and relaunches helpnow.nyc</td>
</tr>
<tr>
<td>NYC surpasses 1,000 COVID-19 deaths</td>
<td>March 31</td>
<td>VCTF directs volunteers to New York Cares website and relaunches helpnow.nyc</td>
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<tr>
<td>State of the City</td>
<td>Date</td>
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<tr>
<td>NYS records more COVID19 cases than any other country (besides U.S.)</td>
<td>April 10</td>
<td>New York Cares begins Cars for COVID, a program that better mobilizes volunteers with access to vehicles for food deliveries</td>
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<td>April 13</td>
<td>Wellness Checks with The Actors Fund, our first phone banking program, serves isolated seniors across NYC</td>
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<tr>
<td>Face covering mandate goes into effect for NYS</td>
<td>April 15</td>
<td>New York Cares launches virtual Story (Any)Time, friendly conversations with seniors, and virtual fitness classes</td>
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<td></td>
<td>Mid-April</td>
<td>Department of Veteran Services and New York Cares run Mission: VetCheck, the first citizen-driven phone bank project</td>
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<td>End of April</td>
<td>New York Cares offers College Access programs virtually</td>
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<tr>
<td>More than one-third (39%) of food pantries and soup kitchens are closed citywide</td>
<td>May 1</td>
<td>NYC Department of Education and New York Cares begin Volunteer Tech Ambassadors, supporting 32K families using remote learning equipment</td>
</tr>
<tr>
<td>Unemployment rate in NYC more than triples since March (from 4.1% to 14.2%)</td>
<td>May 22</td>
<td>New York City Housing Authority (NYCHA) and New York Cares offer wellness checks to isolated NYCHA residents</td>
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<tr>
<td>George Floyd is killed during an arrest in Minneapolis</td>
<td>May 25</td>
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<td>NYC unemployment rate reaches its peak at 20%</td>
<td>June</td>
<td>New York Cares releases statement condemning racism</td>
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<td>Number of residents enrolled in the federal Supplemental Nutrition Assistance Program (SNAP) increases by 12.5% since February</td>
<td>June 4</td>
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<tr>
<td>NYC begins Phase 1 reopening on the 100th day since the first confirmed case in NY</td>
<td>June 8</td>
<td></td>
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<tr>
<td>NYC begins Phase 2 of reopening</td>
<td>June 22</td>
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<tr>
<td>State of the City</td>
<td>Date</td>
<td>Our Response</td>
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<tr>
<td>City reports nearly 1 in 4 New Yorkers are in need of food</td>
<td>July</td>
<td></td>
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<td></td>
<td>July 31</td>
<td><strong>VCTF is deactivated</strong></td>
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<td></td>
<td>August</td>
<td>New York Cares delivers 17 million meals since March</td>
</tr>
<tr>
<td>1.66 million unemployment claims are filed in NYC since start of pandemic</td>
<td>Aug 15</td>
<td></td>
</tr>
<tr>
<td>(Up 1,061% from same period in 2019)</td>
<td>Aug 27</td>
<td><strong>Stand with Students supports NYC students and schools, distributing 20K worth of supplies to NYC public school students</strong></td>
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<tr>
<td>NYC schools begin full-day teaching and learning with in-person, virtual and</td>
<td>Sept 29</td>
<td></td>
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<tr>
<td>blended learning options</td>
<td></td>
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<td><strong>Coat Drive launches earlier than ever before with a focus on communities most impacted by COVID-19</strong></td>
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<tr>
<td>The FDA approves first COVID-19 drug</td>
<td>Oct 22</td>
<td>New York Cares distributes 4K shoes and socks in Central Queens with Elmhurst Community Partnership and Soles4Souls</td>
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<td></td>
<td>November</td>
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<tr>
<td>U.S. reports 100,000 cases of COVID-19 in one day for the first time</td>
<td>Nov 4</td>
<td><strong>NYC First Lady Chirlane McCray &amp; DVS Commissioner Hendon pay a digital visit to Mission: VetCheck volunteers for Veteran’s Day</strong></td>
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<td>Nov 11</td>
<td>New York Cares distributes 23K toys in Central Queens in partnership with Discovery Inc.</td>
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<td>Winter Wishes program fulfills 10K gift requests</td>
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<td><strong>Coat Drive distributes 62K coats across the city, focusing on neighbors in the South Bronx, Central Queens, and East Brooklyn</strong></td>
</tr>
<tr>
<td>NYC unemployment rate is 11.4%, down from 12.1% in November</td>
<td>Dec 11</td>
<td>New York Cares distributes nearly 33 million meals since relief efforts began</td>
</tr>
<tr>
<td>The FDA authorizes the first COVID-19 vaccine for emergency use</td>
<td>End of Dec</td>
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Collective Impact

While numbers illustrate the widespread reach of volunteers, it’s the human connections forged behind these figures that tell the full story of New York Cares.

<table>
<thead>
<tr>
<th>Meals distributed</th>
<th>32,783,645</th>
<th>Up 1200%</th>
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</thead>
<tbody>
<tr>
<td>Coats distributed</td>
<td>62,821</td>
<td></td>
</tr>
<tr>
<td>Winter Wishes granted</td>
<td>10,000</td>
<td></td>
</tr>
<tr>
<td>Backpacks packed and distributed</td>
<td>20,000</td>
<td></td>
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<tr>
<td>Virtual projects</td>
<td>1,431</td>
<td></td>
</tr>
<tr>
<td>Phone banking calls and tech assistance</td>
<td>68,626</td>
<td></td>
</tr>
<tr>
<td>Volunteer positions</td>
<td>100,682</td>
<td></td>
</tr>
<tr>
<td>New volunteers oriented</td>
<td>26,282</td>
<td>Up 81.5%</td>
</tr>
<tr>
<td>Hours of service</td>
<td>269,172</td>
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newyorkcares.org
On-Demand Orientation

As the realities of COVID set in and many organizations shifted to remote work, volunteers were still needed on the ground to meet increased demand at food pantries and food banks. In two weeks time, we converted in-person orientation to an online format so volunteers could orient themselves remotely and safely.

In April 2020 alone, 10,000 volunteers were oriented through this process.

13,539
The number of people who expressed interest in our COVID-19 Relief efforts within the first few weeks of the pandemic
We are listening. We are learning. And all of us are charting a new course for New York Cares.

Nyiisha Holiday
Chief Talent Officer
Over the past year, we have continued to strengthen our cultural competence and greater embody these values internally. We know real community change comes with proactive listening, an understanding of community needs and assets, and coordination across organizations and sectors.

In 2020, we conducted the following:

• Placed DEI competency as a preferred qualification in our hiring process.
• Pursued race equity training for all staff, including the senior leadership team and Board of Directors.
• Included cultural competence as a performance measure for the entire staff and DE&I as a performance measure for our leadership team.

This work is an ongoing process that we are committed to continuing together. We know that our approach to DEI internally informs how New York Cares shows up in the communities we serve. Now more than ever, New York Cares condemns all forms of racism and discrimination as we strive to make New York a more equitable city through our mission and the missions of our Community Partners.
Community-Focused

Centering service where it’s most needed.

For several years, New York Cares has been working with community leaders to listen, learn and gain a deeper understanding of how our programs can make the most impact in neighborhoods already facing steep challenges. The onset of COVID-19 further exposed longstanding inequities and accelerated the need to implement a more community-focused approach that put these communities at the center of our response.

Total Community Partners

<table>
<thead>
<tr>
<th></th>
<th>%</th>
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<tbody>
<tr>
<td>The Bronx</td>
<td>20%</td>
<td>164</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>26%</td>
<td>218</td>
</tr>
<tr>
<td>Manhattan</td>
<td>36%</td>
<td>296</td>
</tr>
<tr>
<td>Queens</td>
<td>13%</td>
<td>110</td>
</tr>
<tr>
<td>Staten Island</td>
<td>2%</td>
<td>13</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td></td>
<td>826</td>
</tr>
</tbody>
</table>
South Bronx

864 projects

Residents of the South Bronx face several challenges, including high levels of housing and food insecurity, racial disparities in access to services, and a high number of COVID-19 cases.

• 25% increase in Tax Prep projects
• 6 new Community Partners
• 2 new programs
  - Children with Special Needs and Parent/Caregiver Engagement
• Received approx. 20% of Parent/Caregiver Engagement projects

Central Queens

563 projects

Central Queens comprises a significant immigrant population which creates barriers to services in addition to historic racial disparities. COVID-19 hit this area hardest; there have been more positive cases here than in any other part of New York City.

• Focal Point for Adult Education and Job Readiness Projects
  - Partners received nearly 25% of virtual projects and 35% of virtual volunteer slots
• 3 new programs
  - Hunger, Parent/Caregiver Engagement, and Seniors
• 45% increase in Tax Prep projects

East Brooklyn

595 projects

East Brooklyn residents have the highest level of food insecurity in New York City as well as high levels of housing insecurity. For too many residents in this area of the borough there are racial disparities in access to services and law enforcement, including the enforcement of COVID-related policies.

• Focal Point for Children & Teen Education Project Expansion:
  - 150% increase in Children’s Education projects
  - 75% Increase in Teen Education projects
• Hunger Impact: 622,728 meals served, 6,995 pantry bags packed
Addressing Food Insecurity

Despite the challenges of the pandemic, we were determined to keep longstanding programs up and running.

The COVID-19 crisis compounded existing challenges faced by New York City agencies and nonprofits to keep families fed. By March, 40% of the City’s emergency food providers shut down, 73% of which were small soup kitchens and pantries in communities with the largest meal gap.

In response, New York Cares reached out to more than 500 hunger agencies to assess needs on the ground. Thanks to the generosity of corporate partners and individual donors, we pivoted quickly to increase our hunger programming to ensure communities most impacted by the pandemic were addressed first.

32,783,645 meals distributed
Up 1200%
Cars for COVID

To reach individuals experiencing food insecurity while keeping volunteers safe, we created Cars for COVID, where volunteers with access to a vehicle made food deliveries with a member of their “pod bubble” to hard-to-reach individuals.

“Clients not only attend our pantries for food, it’s also a way of staying socially connected for support. They actually get a chance to interact with people experiencing the same challenges they are.

We have a wonderful experience working with New York Cares. The volunteers and staff are always warm and looking for ways to effectively serve the community. It makes our tasks easier knowing we have so much support.”

Susie Williams
Sisters with Purpose Pantry
“We adapted our in-person distribution program to a delivery program to ensure families are able to safely access the produce they critically need at this time. [...] We didn’t want people to have to wait in long lines and be forced to choose between the health risks of being out in public and accessing food. Now that the city is opening back up, we are resuming in-person distributions. However, this delivery program, which we ran with support of New York Cares volunteers, was critical towards bridging the gap.”

Melanie Button
Brighter Bites
As the effects of COVID-19 magnified poverty and social inequities in our city, children suffered added stressors of learning loss and emotional and physical health deficiencies. New York Cares worked alongside NYC public schools to reimagine programs to address students’ academic, technological, and social challenges in areas hardest hit by the pandemic. Building on best practices, secondary research, and deep relationships with Community Partners, our programs advanced educational outcomes in a remote reality for New Yorkers of every age.

**Volunteer Tech Ambassadors**

When public schools shutdown in March, NYC Department of Education (DOE) began delivering more than 320,000 iPads to its students to aid in the transition to remote learning. Shortly thereafter, New York Cares launched Volunteer Tech Ambassadors to call families and students experiencing homelessness to troubleshoot how to successfully connect to the internet, set up their equipment and use Google Classrooms. In total, our Volunteer Tech Ambassadors made more than 32,000 calls supporting families across the city.

**Citizenship Prep**

As COVID took hold, many students preparing for the U.S. citizenship test saw their appointments delayed or even cancelled. New York Cares viewed this pause as a powerful opportunity to think about new ways to support impacted communities. In April, we launched our first ever virtual citizenship project with Emerald Isle Immigration Center.

**College Access**

The pandemic changed the trajectory of students across NYC, so we quickly worked with schools to modify our SAT and College Prep programs to adapt to changing college admission processes. From incorporating cultural competency best practices to supporting virtual programming, volunteers continued their quest to position students for success no matter the barriers to entry.
Virtual Fitness

Before the pandemic, New York Cares volunteers conducted in-person fitness classes for the clients of Gigi’s Playhouse with Down Syndrome. Today, these classes are fully virtual and have increased access to virtual Zumba, yoga, and Judo classes because they can be attended by clients no matter their neighborhood.

Virtual Storytime

In collaboration with New Alternatives for Children, we created a virtual volunteer opportunity called Story (Any)Time that invites volunteers to record themselves reading their favorite children's books aloud. These recordings are uploaded to Google classroom to be accessed and watched by students at any time. The result is magical.

“It was less instructional academic needs and more human needs—survival needs—food, housing, mental health support.”

Sarah Pinto
Principal of PS 20 M – Anna Silver School
“Everything about the world right now is uncharted. [...] New ways to volunteer are emerging – volunteer opportunities that only exist because of COVID-19 or needs that can only be met virtually. It’s amazing how nimble, creative and responsive New York Cares is being, though of course I am not surprised.”

Anonymous Volunteer
Virtual Dance Party for Kids

Staff and volunteers showing off their favorite children’s books for Story (Any)Time.

Volunteers distribute socks and shoes to parents and families in Central Queens alongside Soles4Souls and Elmhurst Community Partnership.
Parenting Through the Pandemic

Upon learning that NYC Public Schools were closing, members of our education team immediately identified a challenge beyond the scope of standard education programming: **How can New York Cares support families through remote learning?**

The top priority for schools and their families was reliable access to food pantries, so we began doing research and gathering resources to ensure families didn't go hungry. In addition to making sure that families had reliable food access, the team worked to collect and facilitate resources and training to help parents and volunteers address their well-being and that of their students during COVID-19. These resources included volunteer-led Google classrooms that teach parents and caregivers to navigate at-home learning, mindfulness practices like online yoga, and community gatherings in the form of virtual town halls.

Additionally, we put together two virtual town halls called “Parenting Through the Pandemic” designed to provide mental and emotional support and comfort to parents who are working and caring for their children in adverse circumstances.

“There were a lot of heartfelt [reunions] and also staying connected on the school and parent end, some togetherness, saying, ‘We’re all going to get through this together’.”

**Ruth Aybar**  
Associate Director, Community Engagement
Connecting with Isolated New Yorkers

NYC is home to some of the largest marginalized populations in the world: 210,000 veterans, 1.1 million older adults, 1 million individuals with disabilities, and tens of thousands of New Yorkers experiencing homelessness. The onset of COVID-19 pushed these groups into further isolation.

In response, New York Cares sought creative and thoughtful solutions to ease the strain placed on communities facing isolation. We quickly began researching how to make volunteer opportunities remote and technologically secure for both volunteers and recipients. We built platforms that connected caring New Yorkers to seniors, veterans, and other isolated groups – echoing the message “You are seen. You are not forgotten.”

New Yorkers speak more than 800 languages

In response to the needs of communities who spoke languages other than English, New York Cares quickly began recruiting phone bank volunteers fluent in languages such as Arabic, Bengali, Cantonese, French, Haitian Creole, Korean, Mandarin, Russian, Spanish, Urdu.

On Veteran’s Day, New York City First Lady Chirlane McCray joined New York Cares staff and volunteers on phone bank volunteer project.
The Phone Bank Volunteer Program was created in response to the need to connect volunteers to isolated clients as safely as possible. By adopting a new system that enabled volunteers to talk from home with seniors, veterans, and anyone isolated, New York Cares bridged the gap between those sitting at home wanting to help with individuals requiring much-needed connection and assistance. In 2020, volunteers made more than 68,000 phone calls as part of the program.

Mission Vet-Check

In partnership with the Mayor’s Office of ThriveNYC and NYC Department of Veteran’s Services, New York Cares volunteers made more than 6,400 supportive calls to veterans to ensure they had access to public services like free meals, COVID-19 test site locations, and mental health resources.

Wellness Checks & Friendly Conversation

Wellness checks and friendly conversation projects supported more than 22,000 New Yorkers in partnership with The Actors Fund, New York City Housing Authority (NYCHA), and Food Bank for New York City. From referrals to regular check-ins and virtual activities, these calls provided a much-needed connection to individuals experiencing high levels of social isolation.

“On a NYCHA wellness check call, one man expressed how severely his depression and anxiety had been exacerbated by his concerns around contracting coronavirus and loneliness from being stuck at home. He was so grateful for the call and said I had no idea how much it meant to him. Thirty minutes of my day that went so much farther doing this than anything else I could’ve done.”

Anonymous Volunteer
Resident of Stanley Isaacs Senior Center smiles and waves after receiving a meal delivered by volunteers. Photo: Obed Obwoge.

Volunteers preparing to deliver flowers and groceries to homebound residents in partnership with Immigrant Social Services, Inc. Photo: Obed Obwoge.

Volunteer delivering food by bike for seniors at Heights and Hills in Brooklyn. Photo: Obed Obwoge.
In tandem with the fourth phase of the City’s reopening, we relaunched our volunteer-powered park and public space cleanup programs alongside Partnership for New York City.
Veterans have a unique voice, and they need to be heard during this pandemic. Especially now with much uncertainty about our public health, our economy and our determination to achieve racial, social and economic [equity]. They have sacrificed and served, and we must do everything we can to give them the support they deserve.

Jill
Mission Vet Check Volunteer
Annual Events Reimagined

The COVID-19 pandemic challenged us to reimagine longstanding, anticipated, and cherished seasonal events to keep our volunteers, staff, and communities safe and healthy.

Cares Day for Schools Becomes Stand with Students

In 2020, our partner schools asked for support on previously unimagined challenges, such as a transition to remote learning, addressing the emotional impacts of COVID, supporting parents and caregivers, and investing resources and supplies in schools. In response, Stand with Students was born to support schools and communities most impacted by the pandemic. Volunteers have made 32,000 tech support calls to remote learners, packed 5,000 backpacks full of school supplies and PPE, and staff have convened virtual town halls focusing on social and emotional support for parents and caregivers.
Winter Wishes

Corporate sponsors acted as wish granters and fulfilled 10,000 virtual letter requests, a first in the program’s history. Winter Wishes recipients included students from family shelters, public housing facilities, and Title 1 Schools* in Central Queens, the South Bronx and East Brooklyn.

*Title 1 schools are designed to help students who are at risk of falling behind academically and usually have a large concentration of low-income students.

Reimagining Coat Drive

To ensure coats went to those most in need, we moved the coat distribution model out of the warehouse and directly into impacted communities. By collaborating with key neighborhood partners, curating a coat drive drop off map, and creating the pod distribution model, we were able to distribute more than 62,821 new and gently-used coats safely.
I’ve always donated. I was raised on donations. Thrift stores carried my family through tough times. I’m not rich, but I’m happy and if I can make someone else happy then I’m coming full circle.

Keisha
Volunteer and coat donor
# Coat Distribution

<table>
<thead>
<tr>
<th></th>
<th>Infant</th>
<th>Children</th>
<th>Women</th>
<th>Men</th>
<th>Total coats</th>
</tr>
</thead>
<tbody>
<tr>
<td>2020</td>
<td>4,858</td>
<td>24,834</td>
<td>15,805</td>
<td>17,324</td>
<td>62,821</td>
</tr>
</tbody>
</table>
Mark Seliger Raises Funds for COVID Relief

When COVID-19 struck NYC, Seliger dug into his archives to sell celebrity portraiture to support vital programs.

As difficult as 2020 was, there were also incredible gifts, such as the unwavering support of world-renowned photographer Mark Seliger. Just two weeks into the pandemic, Mark’s studio contacted New York Cares eagerly wanting to help. In collaboration with Red Carpet Advocacy (RAD), Mark led a highly successful charity auction that featured limited edition prints of some of his most iconic celebrity images including Oprah Winfrey and Keith Richards.

To understand and raise further awareness of New York Cares, Mark shot on-site at one of our emergency hunger relief projects and took incredible portraits of three of our most dedicated volunteers (one of these portraits is acting as the cover of this annual report).

We could not be more grateful for all that Mark and his entire team have done for New York Cares in such a short time, and we could not be more excited for what the future holds for this incredibly rich partnership.

Cheryl K. Jones
Brooklyn

Cheryl began volunteering with New York Cares in 2017 and became a Team Leader soon after. Cheryl has done it all, from packing hygiene kits, revitalizing schools, practicing yoga with kids, treating seniors to beauty spas, serving meals, and everything in between. Once the pandemic hit, she doubled down on her work in the hunger space and has continued her legacy as a champion volunteer – serving more than one thousand hours in 2020. As a New York Cares staff member said, “Cheryl steps up to lead those projects notoriously hard to fill. She’s simply the best of the best.”

Arthur Fisher
Manhattan

Arthur joined New York Cares in 1996 after vowing to dedicate his life to serving others the way others had helped him at his lowest moments. Over the last 25 years, Arthur did that and so much more, leading volunteer orientations ushering in new generations of volunteers, and participating in almost every type of project. Arthur devoted more than 1,500 hours of service and welcomed over 10,000 New York Cares volunteers to the organization. Sadly, Arthur passed away on March 31, 2021. His legacy will live on at New York Cares and we are honored to dedicate this report in his memory.
It’s love. The food is packed with love. It’s delivered in love because we care.

We realize that 38 pounds of food for a week for a family of five is nothing. It’s a meal. But it’s something to contribute to what you already have and that’s the objective.

Kelvin O. Howell Jr.
The Bronx

Kelvin came to New York Cares at the onset of COVID-19, eager to be part of our city’s response. Since then, they have been on the frontlines of our emergency food response, leading projects, building community, and recruiting other New Yorkers to service. Last year, Kelvin completed over 845 hours of service on 324 projects with partners across NYC. Kelvin exemplifies New York resilience through and through.
In the News

Lights on Broadway

New York Cares was honored to participate in Morgan Stanley’s Lights on Broadway campaign, a program which generates awareness for nonprofit organizations using their digital billboards in Times Square.

1.5 billion media impressions

13.3K followers on Instagram

Up 74%
At every turn, stories of resilience shined like lights on Broadway and filled the airways with reminders that New York is strongest when we work together.
Behind every great volunteer project is a group of staff members who made it all possible. From development to coordination to promotion, we could not perform as we do without our dedicated and passionate team.

Staff Members

Ameena Abdulla*  
Maria Acevedo  
Brittany Agne  
Sunil Ale*  
Molly Alpern  
Irina Anilovich  
Alfonso Arriola  
Doug Axenfeld  
Ruth Aybar  
Laura Ayres  
Gary Bagley  
Isatou Batchilly*  
Jennifer Beirne  
Ryan Birol  
Natalie Bograd  
Zoe Bordenet*  
Leslie Bruno  
Bryanna Buchanan  
Rebecca Blaine Carton  
Savannah Castaneda*  
Hazel Chico  
Cynthia Chovan-Dalton  
Giovanna Clemens*  
Zoe Costanzo  
David DeLuca  
Nicholas DeRiso  
Kathy Edouard  
Carrie England  
May Gaffney  
Michael Gamber  
Albert Garcia*  
Todd Gayle  
Marie Georgantzaz  
David Giglio  
Emmett Goldstein*  
Meredith Hamilton  
Erin Hiatt  
Anke Ho  
Violet Holland  
Nyisha Holliday  
Sarah Hombach  
Stephanie Intal  
Jannelle Johnson  
Alexandria Jordan  
Clifford Joseph  
Noel Kanalley  
Zoe Kelley*  
Yelena Kneller  
Sharon Knieper  
Mohamed Kourouma  
Batia Krinsky-Rogoff
Ed Lada
Graeme Laidlaw
Darline Lalanne
Emily Lau
Dana Laurel
Amanda Lawrence
Michele Lawson-Burts
Caroline Leary*
Adam Lebowitz
Ester Levy
Alice Lewin
Erica Lockwood
Julia Loehle
Ezekiel Maben
Briana Maddox-Miller*
Adam Maldonado*
David Manipe*
Julia Marsh
Alvaro Martinez
Kallie McGrath*
Heather McGreevy
Jenny Mejia-Rivera
Victor Mendoza
Edad Mercier*
Ramon Mesa
Kay Mollica
Alicia Murphy
Morgan Nightingale
Avi Nocella
Obed Obwoge
Blessing Offor*
Gabriela Ong*
Cierra Ossege
LaKeba Outlet*
Amber Parris*
Christopher Pearson
Eivor Pedersen
Holly Penzone
Alexandra Perrette
Bree Polk-Bauman
Daniela Rico
Alexa Rosario*

Important Note
Listing everyone working for New York Cares in 2020.
* Indicates AmeriCorps and interns.
Rising Up

There is no age limit to greatness! The Rising Leaders are a vibrant group of young philanthropists who spearhead new volunteer initiatives that raise more than $250,000 annually in support of our year-round programs.

When the Rising Leaders Council had to postpone their signature fundraising event, the Soiree, they sprung into action and found other ways to support New York Cares. Through their corporate and personal networks, they raised over $400,000 for COVID-19 relief efforts and continued to volunteer both in-person and virtually.
Leadership

Co-President
Ashton McLeod, BerlinRosen

Co-President
Will Breskman, Bregal Sagemount

Finance Chair
Mark Doramus, Centerview Partners

Membership Co-Chair
Kaitlin Bergan, BlackRock

Membership Co-Chair
Cassandra Young, Microsoft

Soiree Co-Chair
Emily Panzer, Pitney Bowes

Soiree Co-Chair
Nikaline McCarley, US Weekly

Soiree Auction Chair
Sandra Will, Will Squared LLC

Soiree Sponsorship Lead
Becca Connolly, Morgan Stanley

Council Members

Abasi Aniton, Mid-Market Advisory Group

Romeo Ardimento, EY-Parthenon

Megan Asmar, Entrepreneur

Emily Baldwin, Zola

Elyse Cromer, Entrepreneur

Reilley Dabbs, Bloomberg

Brett Davis, Bennie

Colleen Fitzgerald, Google

Jimmy Humphrey, GMF Capital

Hari Joy, Blue Haven Initiative

Pradeepa Krish, J.P. Morgan

Jenna McElhinney, Blackstone

Frederico Padilha, Capital One

Charlotte Savino, Davis Polk & Wardwell LLP

Melody Serafino, No.29 Communications

Julie Silver, Independent Real Estate Agent

Scott Silverstein, EQOffice (The Blackstone Group)

Important Note
As of 01/30/2021.
Affiliations for identification purposes only.
Leadership Cares

The work doesn’t stop when a program ends. Our dedicated Board of Directors guide our overall strategy to ensure the work stays on mission, while also raising funds and awareness for the organization. The board consists of professionals from both the public and private sectors who are committed to positively impacting the community through the power of volunteerism.

Our Board of Directors has undergone diversity, equity, and inclusion training to acquire a baseline understanding of race equity to ensure common understanding, shared language and tools when approaching our mission.

Board member Keith Grossman and Chief Development Officer Jennifer Beirne packing school supplies for Stand with Students. Photo: Dana Laurel.
Leadership

President
Paul J. Taubman
Chairman and CEO, PJT Partners

Vice President
Neil K. Dhar
Vice Chairman- Clients, Sectors & Markets, PriceWaterhouseCoopers LLP

Vice President
John B. Ehrenkranz
Chief Investment Officer, Ehrenkranz Partners L.P.

Board Members

James L. Amine, Partner, Global Infrastructure Partners
Rene Brinkley
Audrey Choi, Chief Marketing Officer and Chief Sustainability Officer, Morgan Stanley
K. Don Cornwell, Partner, PJT Partners
Joyce Frost, Partner, Riverside Risk Advisors LLC
Gus Garcia, President, Graf Acquisition SPACs
Gail B. Harris, President Emeritus, Board Director and Investor
Karl Kellner, Senior Partner, McKinsey & Company
Edward F. Petrosky, Partner, Sidley Austin LLP
Dr. Denniston M. Reid, Jr., Chief Schools and Innovation Officer, Excellence Community Schools
Julie Turaj
Robert Walsh, Chief Financial Officer, Evercore Partners
Janet Zagorin, Principal, Opal Strategy LLC
Adam Zotkow, Partner, Goldman Sachs

Vice President
Michael Graham
Senior Managing Director & Country Head – USA, OMERS Private Equity USA

Secretary
Keith A. Grossman
President, Time

Treasurer
Jeanne Straus
President, Straus News, Our Town, West Side Spirit, Our Town Downtown

Honorary Board Members

Edward Adler, Partner, RLM Finsbury
Richard Bilotti, Head of Technology, Media, and Telecommunications Research, P. Schoenfeld Asset Management
Cheryl Cohen Effron
Ken Giddon, President, Rothman’s Union Square
Sheldon Hirshon, Esq, SIH Enterprises, a Division of MC Acquisitions LLC
Robert Levitan, Chief Executive Officer, Pando Networks, Inc.
David Rabin, Partner, The Lambs Club and Double Seven
Michael Schlein, President and CEO, Accion International

Important Note
As of 01/31/2021.
Affiliations for identification purposes only.
Volunteer packing boxes of meals to be delivered to families supported by Pakistani American Youth Organization in Coney Island, Brooklyn. Photo: Obed Obwoge.

Volunteers distribute meals out of a van on a project with Coalition for the Homeless. Photo: Obed Obwoge.
Volunteer sorting boxes of produce at City Harvest Mobile Market in Staten Island. Photo: Obed Obwoge.

Food Bank for New York City staff member running a food distribution pop-up event at Barclays Center in Brooklyn. Photo: Obed Obwoge
# 2020 Financial Statement

## Statement of Financial Position

<table>
<thead>
<tr>
<th>Assets</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cash and cash equivalents</td>
<td>$4,438,121</td>
<td>$2,241,936</td>
</tr>
<tr>
<td>Pledges receivable, net</td>
<td>1,989,404</td>
<td>2,265,088</td>
</tr>
<tr>
<td>Other receivables</td>
<td>111,906</td>
<td>372,722</td>
</tr>
<tr>
<td>Investments</td>
<td>4,740,617</td>
<td>4,428,108</td>
</tr>
<tr>
<td>Prepaid expenses</td>
<td>458,688</td>
<td>469,498</td>
</tr>
<tr>
<td>Property and equipment, net</td>
<td>85,314</td>
<td>119,580</td>
</tr>
<tr>
<td><strong>Total assets</strong></td>
<td><strong>$11,824,050</strong></td>
<td><strong>$9,896,932</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities and net assets</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Liabilities:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accounts payable and accrued expenses</td>
<td>$707,518</td>
<td>$595,437</td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>-</td>
<td>38,025</td>
</tr>
<tr>
<td>Paycheck Protection Program load payable</td>
<td>957,876</td>
<td>-</td>
</tr>
<tr>
<td>Deferred rent obligation</td>
<td>280,604</td>
<td>355,414</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>1,945,998</strong></td>
<td><strong>988,876</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Net assets:</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Without donor restrictions:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Undesignated, available for general operations</td>
<td>$3,568,961</td>
<td>$2,783,095</td>
</tr>
<tr>
<td>Board-designated endowment fund</td>
<td>4,110,132</td>
<td>4,100,484</td>
</tr>
<tr>
<td><strong>Total net assets without donor restrictions</strong></td>
<td><strong>7,979,093</strong></td>
<td><strong>6,883,579</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>With donor restrictions:</th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time-restricted for future periods</td>
<td>1,898,959</td>
<td>2,024,477</td>
</tr>
<tr>
<td><strong>Total net assets with donor restrictions</strong></td>
<td><strong>1,898,959</strong></td>
<td><strong>2,024,477</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Total net assets</strong></th>
<th><strong>9,878,052</strong></th>
<th><strong>8,908,056</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total liabilities and net assets</strong></td>
<td><strong>$11,824,050</strong></td>
<td><strong>$9,896,932</strong></td>
</tr>
</tbody>
</table>

### Important Note

New York Cares, Inc. (Tax ID Number: 13-3444193) — This information has been excerpted from our audited 2020 Financial Statements conducted by independent accountants EisnerAmper LLP. For a complete copy of our audited Financial Statements, visit www.newyorkcares.org/publications or write to New York State Attorney General’s Charities Bureau, Attn: FOIL Officer, 120 Broadway, New York, NY 10271
## Statement of Activities

### Public Support and Revenue

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions and grants:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Foundations</td>
<td>$1,451,258</td>
<td>$1,134,250</td>
</tr>
<tr>
<td>Corporations</td>
<td>3,855,883</td>
<td>5,115,088</td>
</tr>
<tr>
<td>Government</td>
<td>289,641</td>
<td>346,897</td>
</tr>
<tr>
<td>Individuals</td>
<td>2,573,556</td>
<td>1,382,899</td>
</tr>
<tr>
<td>Special events</td>
<td>1,669,303</td>
<td>1,100,131</td>
</tr>
<tr>
<td>Investment income, net</td>
<td>92,791</td>
<td>122,118</td>
</tr>
<tr>
<td>Earned revenue</td>
<td>23,250</td>
<td>-</td>
</tr>
<tr>
<td>Other income</td>
<td>12,963</td>
<td>3,350</td>
</tr>
<tr>
<td>Public support and revenue before donated goods and services</td>
<td>9,968,645</td>
<td>9,204,733</td>
</tr>
<tr>
<td>Donated goods and services</td>
<td>2,083,514</td>
<td>1,973,658</td>
</tr>
<tr>
<td>Total public support and revenue before net assets released from restrictions</td>
<td>$12,052,159</td>
<td>$11,178,391</td>
</tr>
<tr>
<td>Net assets released from restrictions</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Total public support and revenue</td>
<td>12,052,159</td>
<td>11,178,391</td>
</tr>
</tbody>
</table>

### Expenses

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>9,231,748</td>
<td>9,238,758</td>
</tr>
<tr>
<td>Management and general</td>
<td>623,743</td>
<td>702,684</td>
</tr>
<tr>
<td>Fund-raising</td>
<td>1,460,668</td>
<td>1,333,328</td>
</tr>
<tr>
<td>Total expenses</td>
<td>11,316,159</td>
<td>11,274,770</td>
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</table>

### Other Changes:

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net realized and unrealized gains on investments</td>
<td>233,996</td>
<td>165,014</td>
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</tbody>
</table>

### Change in Net Assets

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net assets – beginning of year</td>
<td>8,908,056</td>
<td>8,839,421</td>
</tr>
<tr>
<td>Net assets – September 30, 2020</td>
<td>$9,878,052</td>
<td>$8,908,056</td>
</tr>
</tbody>
</table>
Financial Supporters

From global corporations to individual donors, collective financial support powers our people and programs.

Bank of America

Our Virtual Gala paid tribute to one of our long-standing partners, Bank of America. Year in and year out, Bank of America and its employees provide strong support for our annual New York Cares Coat Drive and Winter Wishes program. This year, when COVID-19 hit hard, Bank of America was among the first companies to step up and provide generous additional funding for our rapidly expanding hunger programming. Over the years, Bank of America has helped our most vulnerable neighbors by gifting more than 5,000 coats, granting more than 40,000 Winter Wishes, and sponsoring over 6,000 of its employees as volunteers with New York Cares. Thank you, Bank of America.
The Nets Foundation

On opening night of the 2020-2021 NBA season, the Brooklyn Nets honored essential frontline workers and treated some New York Cares volunteers to VIP treatment. That generosity extended to the entire organization when John Abbamondi, CEO of Nets Management Company BSE Global stopped by the New York Cares box to announce a surprise major gift.

**Investors**

$150,000+
- Bank of America
- Bloomberg Philanthropies
- The Booth Ferris Foundation
- The Clark Foundation
- Credit Suisse Americas Foundation
- Morgan Stanley
- Mother Cabrini Health Foundation
- The Nets Foundation
- The New York Community Trust
- RTW Charitable Foundation
- Jack Rudin Family Foundation
- Danielle and Paul J. Taubman

$125,000–$149,999
- Bregal Investments/Bregal Sagemount
- New York Mets

**Ground Breakers**

$125,000–$149,999
- L’Oréal USA
- Moody’s Foundation
- NYS Office of Children’s & Family Services: Volunteer Generation Fund
- Schroders
- Tailwind Capital

**Founder’s Club**

$100,000–124,999
- Altman Foundation
- Barclays
- The Blackstone Group L.P.
- PJT Partners
- Sidley Austin Foundation

**Chair’s Club**

$75,000–$99,999
- Deutsche Bank
- Andra and John B. Ehrenkranz
- First Eagle Investment Management Foundation
- Goldman Sachs & Co.
- Gail and Walter Harris

**President’s Circle**

$50,000–$74,999
- Achelis and Bodman Foundation
- American Express Company
- Aundrea and James L. Amine

**Important Note**
Gifts recorded as of 12/31/2020.

Corporate and individual donors made the 2020 Coat Drive a success. When the pandemic made it difficult to donate gently used coats, our coat collectors became virtual coat collectors. They joined our corporate sponsors in doubling the amount raised to purchase new coats, which in turn doubled the number of new coats distributed to 52,600!
Jack Rudin Family Foundation

As one of the first funders to help kickstart our emergency hunger relief efforts, The Jack Rudin Family Foundation enabled New York Cares to immediately address the increased demand for food access across NYC. Thanks to their generosity, we were able to pivot quickly and thoughtfully in a time of great uncertainty.

Gold Donors

$25,000–$34,999
Anonymous (3)
BNP Paribas
Corporation for National and Community Service (CNCS)
Credit Agricole Corporate & Investment Bank
Davis, Polk & Wardwell LLP
Suzanne & Matthew Donohoe
The Estee Lauder Companies Inc.
Etsy
Gap Inc.
Gus Garcia
Gottesman Fund
The Hyde and Watson Foundation
J.Crew
The Honorable Corey Johnson: New York City Council
KKR & Co. Inc.
Lowenstein Hanan Charitable Fund
Tami Luhby and Edward Purce
Mary J. Hutchins Foundation
McKinsey & Company, Inc.
Neuberger Berman, LLC
Paul, Weiss, Rifkind, Wharton & Garrison LLP
Points of Light
PricewaterhouseCoopers LLP
Adolph and Ruth Schnurmacher Foundation
Shutterstock
Simpson Thacher & Bartlett LLP
SMBC Global Foundation, Inc.
Sommer Family Foundation
Spindrift Family Foundation
The Sunshine Foundation
Ting Tsung and Wei Fong Chao Foundation
UBS
Wasserman Foundation

Silver Donors

$15,000–24,999
AlixPartners LLP
American Eagle Outfitters
Anonymous (3)
Jo-Anne and Richard Bilotti
BMO Capital Markets
Veronica Bulgari and Stephan Haimo
Capital One Foundation
The Center for Spiritual Studies
Cl Capital Partners LLC
The Dawn Hill Fund
Morgan Stanley

Morgan Stanley has been one of New York Cares most valued corporate partners and funders for 30 years, and thousands of Morgan Stanley employees have volunteered with New York Cares. For the past 14 years, New York Cares has been a proud service partner on Morgan Stanley’s Global Volunteer Month. The pandemic preempted that in 2020, nonetheless, Morgan Stanley continued their investment in New York Cares through a leadership gift to support COVID-19 relief work, and displayed New York Cares’ COVID fundraising efforts on the digital facade at their Times Square global headquarters.

Discovery Communications
Sanford B. Ehrenkranz Philanthropic Fund
Empire Blue Cross Blue Shield
Factset Research Systems, Inc
Fitch Ratings
Susan Seo and Dennis Friedman
Carol and Michael Graham
Innisfree M&A Incorporated
Kirby Family Foundation
KPMG
Loews Corporation
Marsh & McLennan Companies, Inc.
Millennium Management
Carin & Joel Muhlbaum
NYC Service
Pachulski Stang Ziehl & Jones LLP
Scott M Panzer Foundation
Partners Group USA
Providence Equity Partners
RBC Foundation (USA)
John A. Reisenbach Foundation
Riverside Risk Advisers LLC/Joyce and Chris Frost
Nancy Sands

Mark Seliger Photography
Jeanne Straus
The Venable Foundation
The Wanderlust Fund
Weil, Gotshal & Manges LLP
Glenn Youngkin

Bronze Donors
$10,000–$14,999
Eric Altmann
Anonymous (4)
Ares Management, LLC
Megan E. Asmar
Audax Group
Gary Bagley and David Lees
Joseph Baratta
Lon Binder
Martin Brand
Brooklyn Community Foundation
Charles C. Cahn, Jr.
Audrey Choi
Christie’s
Jerome M Cohen Foundation
Comcast NBCUniversal
Neil Crespi
James Dunne
Edrington
Eminence Capital
Ernst & Young LLP
Alex Farman-Farmaian
First Sentier
William Ford
The Fan Fox and Leslie R. Samuels Foundation Inc.
The French Family Charitable Fund
Jennifer and Abe Friedman Family Philanthropic Fund

New York Community Trust

Thanks to a grant provided by New York Community Trust, transitioning to a fully remote work environment happened quickly and efficiently. Their support funded Microsoft Surface Pros and other essential technology for staff which enabled programs to run smoothly from the inside out.
RTW Investments

Early in the pandemic, RTW Investments and RTW Charitable Foundation called New York Cares wanting to know how they could help. New York Cares was honored to be part of the Foundation’s inaugural grant cycle that infused $1 million into communities at a critical time, and they continue to contribute to relief programs by serving as volunteers for programs in Harlem.

Gladstone Place Partners
Meg Goble
Keith, Catherine and Ellie Grossman
W A Harrison Foundation
International Trademark Association
Joele Frank, Wilkinson Brimmer Katcher
Pamela and Robert Kindler
Anthony Martignetti
Jack Martin
Josefine and Teddy McGehee
Employees of OMERS
Orion Innovation
Patterson, Belknap, Webb & Tyler LLP
The Honorable Keith Powers: New York City Council
Rabobank International
Robert Ramsauer
Ashfaque Salim
Susan & Richard Schnall
Charles and Mildred Schnurmacher Foundation
Schulte Roth & Zabel LLP
David Solomon/Goldman Sachs Gives
Sony Corporation of America
Ivana Stolnik
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The generous support of Mother Cabrini Health Foundation supported a COVID-19 relief and recovery grant that expanded hunger relief programs and new virtual programs for isolated seniors and individuals with disabilities. This generosity allowed for New York Cares volunteers to distribute 33 million meals during the grant period and develop a phone banking program to reach out to isolated seniors. Mother Cabrini Health Foundation has also provided a large grant to underwrite the first year of community focus and engagement work in the South Bronx in 2021.

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Partners in a Pandemic

Community Partners play a direct role in assessing community needs and are the eyes and ears of the communities we serve.

Volunteer packing food for distribution at Golden Harvest Food Pantry. Photo: Yuxi Liu.
A lot of parents didn’t log in because of anxiety and fatigue. As a school community, we needed another support system and that was extremely important. New York Cares provided that extra support. I even talked about New York Cares in a meeting this morning. Just to know we have the support of New York Cares goes a long way. To me that’s everything.

Robert Flores
Parent Coordinator PS 359 X – Concourse Village Elementary
newyorkcares.org

Center for Urban Community Services (CUCS)
Center of Hope International*
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Children of the City
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The Church of St. Luke in the Fields
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City Tabernacle Seventh Day Adventist Church
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Clinton Housing Development Company*
Coalition for Hispanic Family Services
Coalition for the Homeless*
Cobble Hill Health Center
COJO Flatbush
College and Community Fellowship (CCF)
Columbia University
Community Association of Progressive Dominicans (ACDP)*
Community Services Housing Development Corporation (CSHDC)
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Consuming Fire Ministries
Cornerstone Baptist Food Pantry
Cornerstone Seventh-day Adventist Church
Council of Peoples Organization (COPO)
Covenant House International Headquarters
Crossover Baptist Church
Crossroads Community Services

D
The Door
DOROT
DreamStreet Theatre Company
DreamYard Project

E
Earth Matter NY
Educational Alliance*
Elmcor Youth and Adult Activities
Elohim Community Development and Outreach
Emerald Isle Immigration Center of New York
Encore Community Services
Evangel Church

F
Every Day is a Miracle
Family Support Systems Unlimited*
The Father's Heart Ministries
Fedcap Rehabilitation Services, Inc.
First Jerusalem Baptist Church
First Mission of God Jehovah Nissi
Florence E. Smith Senior Services
Food Bank For New York City*
Food First
Fordham Bedford Housing Corporation
Fort Greene Park Conservancy*
Fostering Progressive Advocacy Foundation (FPA Foundation)
The Fresh Air Fund
Friends of Kaiser Park
Full Effect Gospel Ministries
Full Gospel Christian Church
Fulton Area Business (FAB) Alliance

G
Gay Men's Health Crisis (GMHC)*
Genesis Transitional Housing Ministries, Inc.
GiGi's Playhouse NYC
Giving Alternative Learners UpLifting Opportunities, Inc. (GallopNYC)*
Gladiator Sports, Inc.
Goddard Riverside Community Center
God's Love We Deliver
Good Shepherd Services
GOOD+ Foundation
Grandma's Hands
Greater Highway Deliverance Temple
Green Guerillas
GRIOT Circle
GrowNYC

H
Haitian-American United for Progress (HAUP)
Harlem Educational Activities Fund, Inc. (HEAF)
Healing Truth Women's Ministry
Heights and Hills
HELP USA
Henry Street Settlement*
High School for Youth and Community Development
The Highbridge Green School
Holding Hands Ministries
Homes for the Homeless
Hour Children
We got a phone call from a client who said ‘Do you know the young man who dropped off the food for me? I tried to chase him down the street to thank him!’ We were trying to limit face to face contact, but the seniors were so grateful they were trying to track down volunteers to thank them. Despite being isolated, they didn’t feel forgotten. We got phone calls from seniors crying, thanking us, telling us it meant so much that they received the food.

Sara
Jewish Community Council of Greater Coney Island
HS 227 – Bronx Collegiate Academy
HS 248 – The Metropolitan High School
HS 252 – Mott Hall Bronx High School
HS 297 – Morris Academy for Collaborative Studies
HS 329 – DreamYard Preparatory School
HS 376 – Antonia Pantoja Preparatory Academy: A College Board School
HS 379 – Jill Chaifetz Transfer School
HS 388 – Pan American International High School at Monroe
HS 397 – ELLIS Preparatory Academy
HS 405 – Herbert H. Lehman High School
HS 412 – Bronx High School of Business
HS 433 – High School for Teaching and the Professions
HS 438 – Fordham Leadership Academy for Business and Technology
HS 455 – Harry S Truman High School
HS 517 – Frederick Douglass Academy III Secondary School
HS 525 – Bronx Leadership Academy High School
HS 530 – Longwood Preparatory Academy
HS 544 – High School for Contemporary Arts
HS 682 – Fannie Lou Hamer Freedom High School
HS/IS 269 – Bronx Studio School for Writers and Artists
HS/IS 271 – East Bronx Academy for the Future
HS/IS 342 – International School for Liberal Arts
IS 117 – Joseph H. Wade
IS 118 – William W. Niles
IS 123 – James M. Kieran
IS 127 – The Castle Hill
IS 129 – Academy for Independent Learning and Leadership
IS 131 – Albert Einstein
IS 144 – Michelangelo
IS 22 – Jordan L. Mott
IS 229 – Roland Patterson
IS 286 – Fannie Lou Hamer Middle School
IS 287 – North Bronx School of Empowerment
IS 296 – South Bronx Academy for Applied Media
IS 298 – Academy of Public Relations
IS 313 – School of Leadership Development
IS 323 – Bronx Writing Academy
IS 328 – New Millennium Bronx Academy of the Arts
IS 331 – The Bronx School of Young Leaders
IS 341 – Accion Academy
IS 363 – Academy for Personal Leadership and Excellence
IS 371 – Urban Institute of Mathematics
IS 375 – The Bronx Mathematics Preparatory School

IS 424 – The Hunts Point School
IS 467 – Mott Hall Community School
IS 584
IS 594
IS 80 – The Moshulu Parkway
IS 98 – Hermann Ridder
PK 66 – Garden of Learning and Discovery
PS 1 – Courtlandt School
PS 100 – Isaac Clason
PS 103 – Hector Fontanez
PS 107
PS 11 – Highbridge
PS 111 – Seton Falls
PS 112 – Bronxwood
PS 114 – Luis Llorens Torres Schools
PS 130 – Abram Stevens Hewitt
PS 132 – Garrett A. Morgan
PS 134 – George F. Bristow
PS 138 – Samuel Randall
PS 14 – Senator John Calandra
PS 140 – The Eagle School
PS 146 – Edward Collins
PS 150 – Charles James Fox
PS 154 – Jonathan D. Hyatt
PS 16 – The Wakefield School
PS 163 – Arthur A. Schomburg
PS 178 – Dr. Selman Waksman
PS 18 – John Peter Zenger School
PS 186 – Walter J. Damrosch School
PS 195
PS 196 – Literacy and Arts Academy X
PS 199 – The Shakespeare School
PS 20 – P.O. George J. Werdan III
PS 204 – Morris Heights
PS 205 – Fiorello LaGuardia
PS 21 – Philip Sheridan
PS 211
PS 214 – The Lorraine Hansberry Academy
PS 23 – The New Children's School
PS 246 – Poe Center
PS 277 – Dr. Evelina Lopez-Antonetty Children's Literacy Center
PS 279 – Captain Manuel Rivera Jr.
PS 28 – Mount Hope
PS 291
PS 30 – The Wilton School
PS 300 – The School of Science and Applied Learning
PS 306
PS 311 – Lucero Elementary School
PS 32 – Belmont
PS 333 – The Longwood Academy of Discovery
PS 340
PS 35 – Franz Siegel
PS 359 – Concourse Village Elementary School
PS 369 – Young Leaders Elementary
PS 369 – Young Leaders Elementary School
PS 391 – The Angelo Patri Middle School
PS 41 – Gun Hill Road
PS 42 – Claremont Community School
PS 43 – Jonas Bronck Elementary School
PS 44 – David C. Farragut
PS 443 – The Family School
PS 457 – Sheridan Academy for Young Leaders
PS 46 – Edgar Allan Poe
PS 463 – Urban Scholars Community School
PS 47 – John Randolph
PS 49 – Willis Avenue
PS 531 – Archer Elementary School
PS 55 – Benjamin Franklin School
PS 57 – Crescent
PS 59 – The Community School of Technology
PS 595
PS 6 – West Farms
PS 61 – Francisco Oller
PS 62 – Inocensio Casanova
PS 63 – Author’s Academy
PS 65 – Mother Hale Academy
PS 66 – School of Higher Expectations
PS 67 – Mohegan School
PS 69 – Journey Prep
PS 691 – Little School
PS 73
PS 75 – School of Research and Discovery
PS 76 – The Bennington School
PS 78 – Anne Hutchinson School
PS 8 – Isaac Varian
PS 83 – Donald Hertz
PS 88 – S. Silverstein Little Sparrow School
PS 89
PS 9 – Ryer Avenue Elementary School
PS 91
PS 95 – Sheila Mencher
PS 96 – Richard Rodgers
PS/IS 218 – Rafael Hernandez Dual Language Magnet School
PS/IS 224
PS/IS 31 – The William Lloyd Garrison
PS/IS 4 – Crotona Park West

PS/IS 5 – Port Morris
Brooklyn
HS 404 – Academy for Young Writers
HS 412 – Brooklyn Community Arts & Media High School
HS 439 – The Brooklyn International High School
HS 454 – Williamsburg High School of Arts and Technology
HS 455 – Boys and Girls High School
HS 462 – John Jay School for Law
HS 464 – Park Slope Collegiate
HS 488 – Brooklyn Preparatory High School
HS 493 – Brooklyn Collegiate: A College Board School
HS 510 – World Academy for Total Community Health High School
HS 528 – The High School for Global Citizenship
HS 539 – High School for Service and Learning at Erasmus
HS 546 – High School for Public Service
HS 548 – Brooklyn School of Music and Theatre
HS 556 – Bushwick Leaders High School for Academic Excellence
HS 558 – Williamsburg High School for Architecture and Design
HS 566 – Brooklyn Community High School for Excellence and Equity
HS 594 – Gotham Professional Arts Academy
HS 615 – Transit Tech Career and Technical Education High School
HS 618 – Academy of Innovative Technology
HS 639 – Brooklyn Lab School
HS 656 – Brooklyn High School of the Arts
HS 659 – Cypress Hills Collegiate Preparatory School
HS 670 – Benjamin Banneker Academy for Community Development
HS 673 – East Brooklyn Community High School
HS 684 – Millennium Brooklyn High School
HS 688 – The Brooklyn Academy of Global Finance
HS 738 – New Visions Charter High School for Advanced Math and Science III: Sheepshead Bay High School Campus
HS/IS 448 – Brooklyn Collaborative Studies
HS/IS 730 – Summit Academy Charter School
IS 126 – John Ericsson Middle School
IS 136 – Charles O. Dewey
IS 218 – James P. Sinnott
IS 228 – David A. Boody
IS 240
IS 246 – Walt Whitman

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67
IS 259 – William McKinley
IS 291 – Roland Hayes
IS 292 – Margaret S. Douglas
IS 301 – Satellite East Middle School
IS 303 – Herbert S. Eisenberg
IS 349 – Math, Science, and Technology
IS 35 – Stephen Decatur
IS 351 – The Urban Assembly Unison School
IS 352 – Ebbets Field Middle School
IS 364 – Gateway
IS 392
IS 394 – Mary McLeod Bethune Academy
IS 484 – Ronald Edmonds Learning Center II
IS 50 – John D. Wells
IS 582 – The Upper Academy
IS 62 – Ditmas
IS 671 – Mott Hall Bridges Academy
IS 678 – East New York Middle School of Excellence
IS 681 – Madiba Prep Middle School
IS 71 – Juan Morel Campos Secondary School
IS 722 – New Heights Middle School
IS 760 – Highland Park Community School
IS 96 – Seth Low
PS 023 – Carter G. Woodson
PS 108 – Sal Abbacchiamento
PS 12 – Dr. Jacqueline Peek-Davis School
PS 124 – Silas B. Dutcher
PS 13 – Roberto Clemente
PS 130 – The Parkside (Lower School)
PS 133 – William A. Butler
PS 135 – Sheldon A. Brookner
PS 138 – The Core Knowledge Efficacy School
PS 147 – The Isaac Remsen School
PS 149 – Danny Kaye
PS 150 – Christopher
PS 152 – School of Science & Technology
PS 156 – Waverly School of the Arts
PS 158 – Warwick
PS 161 – The Crown
PS 165 – Ida Posner
PS 188 – Michael E. Berdy
PS 196 – The Williamsburg Bridge Magnet School for Communications and Mixed Media Arts
PS 197 – The Kings Highway Academy
PS 202 – Ernest S. Jenkyns
PS 21 – Crispus Attucks
PS 221 – Toussaint L’Ouverture
PS 230 – Doris L. Cohen
PS 24 – The Dual Language School for International Studies
PS 241 – Emma L. Johnston
PS 243 – The Weeksville School
PS 26 – Jesse Owens
PS 262 – El Hajj Malik Shabazz Elementary School
PS 270 – Johann DeKalb
PS 272 – Curtis Estabrook
PS 276 – Louis Marshall
PS 297 – Abraham Stockton
PS 299 – Thomas Warren Field
PS 306 – Ethan Allen
PS 315
PS 327 – Dr. Rose B. English
PS 328 – Phyllis Wheatley
PS 335 – Granville T. Woods
PS 345 – Patrolman Robert Bolden
PS 361 – East Flatbush Early Childhood School
PS 380 – John Wayne Elementary
PS 397 – Foster-Laurie
PS 399 – Stanley Eugene Clark
PS 4* –
PS 40 – George W. Carver
PS 446 – Riverdale Avenue Community School
PS 53
PS 54 – Samuel C. Barnes
PS 557 – Brooklyn Gardens Elementary School
PS 59 – William Floyd
PS 599 – Brooklyn Landmark Elementary School
PS 6 – The Norma Clemens AdalIS Academy
PS 627 – Brighter Choice Community School
PS 67 – Charles A. Dorsey
PS 705 – Brooklyn Arts and Science Elementary School
PS 81 – Thaddeus Stevens
PS 889
PS 92 – Adrian Hegeman
PS/IS 155 – Nicholas Herkimer
PS/IS 284 – Gregory Jackson School

Manhattan
HS 292 – Orchard Collegiate Academy
HS 298 – Pace High School
HS 346 – Community Health Academy of the Heights
HS 372 – Esperanza Preparatory Academy
HS 394 – Emma Lazarus High School
HS 415 – Wadleigh Secondary School For The Performing & Visual Arts
HS 417 – Frank McCourt High School
HS 423 – High School for Excellence and Innovation
HS 463 – High School for Media and Communications
HS 468 – High School for Health Careers and Sciences
HS 475 – Stuyvesant High School
HS 545 – High School for Dual Language and Asian Studies
HS 546 – Academy for Software Engineering
HS 580 – Richard R. Green High School of Teaching
HS 680 – The Heritage School
HS 860 – Frederick Douglass Academy II Secondary School
HS/IS 310 – The Judith S. Kaye High School
HS/IS 362 – Columbia Secondary School
IS 258 – Community Action School
IS 319 – Maria Teresa
IS 322 – Middle School 322
IS 324 – Patria Mirabal
IS 377 – Renaissance School of the Arts
IS 528 – Bea Fuller Rodgers
IS/HS 422 – Quest to Learn
IS/HS 499 – Frederick Douglass Academy
New Visions for Public Schools*
PS 1 – Alfred E. Smith
PS 108 – Assemblyman Angelo Del Toro Educational Complex
PS 11 – William T. Harris
PS 111 – Adolph S. Ochs
PS 116 – The Mary Lindley Murray School
PS 124 – Yung Wing
PS 129 – John H. Finley
PS 132 – Juan Pablo Duarte
PS 133 – Fred R Moore
PS 142 – Amalia Castro
PS 145 – The Bloomingdale School
PS 146 – Ann M. Short
PS 15 – Roberto Clemente
PS 152 – Dyckman Valley
PS 154 – The Harriet Tubman Learning Center
PS 155 – William Paca
PS 161 – Pedro Albizu Campos
PS 171 – Patrick Henry
PS 185 – The Locke School of Arts and Engineering
PS 188 – The Island School
PS 192 – Jacob H. Schiff
PS 194 – Countee Cullen
PS 197 – John B. Russwurm
PS 20 – Anna Silver
PS 200 – The James McCune Smith School
PS 241 – STEM Institute of Manhattan
PS 28 – Wright Brothers
PS 30 – Rafael Hernandez – Langston Hughes
PS 33 – Chelsea Prep
PS 36 – Margaret Douglas
PS 375 – Mosaic Preparatory Academy
PS 38 – Roberto Clemente
PS 46 – Arthur Tappan
PS 64 – The Robert Simon School
PS 75 – Emily Dickinson
PS 76 – A. Philip Randolph
PS 8 – Luis Belliard
PS 811 – Mickey Mantle School
PS 83 – Luis Munoz Rivera
PS 92 – Mary McLeod Bethune
PS 964 – Central Park East II
PS 98 – Shorac Kappock
PS/IS 123 – Mahalia Jackson
PS/IS 149 – Sojourner Truth
PS/IS 165 – Robert E. Simon
PS/IS 34
PS/IS 366 – Washington Heights Academy
PS/IS 57 – James Weldon Johnson
PS/IS 96 – Joseph C. Lanzetta

Queens
HS 264 – Academy of Finance and Enterprise
HS 310 – Queens Collegiate: A College Board School
HS 326 – Cambria Heights Academy for New Literacies
HS 328 – High School for Community Leadership
HS 338 – Queens Satellite High School for Opportunity
HS 351 – Rockaway Collegiate High School
HS 400 – August Martin High School
HS 435 – Martin Van Buren High School
HS 440 – Forest Hills High School
HS 450 – Long Island City High School
HS 460 – Flushing High School
HS 550 – High School for Arts and Business
HS 600 – Queens Vocational and Technical High School
HS 721 – John F. Kennedy Jr. School
IS 217 – Robert A. Van Wyck School
IS 289 – Queens United Middle School
IS 53 – Brian Piccolo
IS 72 – Catherine and Count Basie Middle School
Pathways to Graduation*
PS 105 – The Bay School
PS 106 – Lighthouse Elementary School
PS 140 – Edward K Ellington
PS 143 – Louis Armstrong
PS 148
PS 171 – Peter G. Van Alst
PS 19 – Marino Jeantet
PS 197 – The Ocean School
newyorkcares.org

PS 253 – Agents of Change
PS 302 – Queens High School for Information, Research, and Technology
PS 307 – Pioneer Academy
PS 330 – Helen Marshall School
PS 52
PS 65 – The Raymond York Elementary School
PS 82 – Hammond
PS/IS 116 – William C. Hughley
PS/IS 42 – R. Vernam
Staten Island
HS 450 – Curtis High School
IS 49 – Berta A. Dreyfus
PS 16 – John J. Driscoll
PS 20 – Port Richmond
PS 21 – Margaret Emery-Elm Park
PS 31 – William T. Davis
PS 57 – Hubert H. Humphrey
PS 78
New York City Department of Homeless Services*
Auburn Family Residence
Linden Men’s Shelter
New York City Department of Parks and Recreation*
GreenThumb*
The Bronx
Owen Dolen Recreation Center
Pelham Bay Park
Williamsbridge Oval Recreation Center
Brooklyn
Prospect Park
Manhattan
Alfred E. Smith Recreation Center
East 54th Street Recreation Center
Fort Tryon Park
GreenThumb*
Highbridge Recreation Center
Inwood Hill Park
Seward Park
Stuyvesant Cove Park - Solar One
Theodore Roosevelt Park
Tompkins Square Park
Tony Dapolito Recreation Center
Queens
Astoria Park
Gantry Plaza State Park
Lost Battalion Hall Recreation Center
Citywide Aquatics Division
New York City Department of Transportation
New York City Housing Authority*

PS 307 – Pioneer Academy
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Tompkins Square Park
Tony Dapolito Recreation Center
Queens
Astoria Park
Gantry Plaza State Park
Lost Battalion Hall Recreation Center
Citywide Aquatics Division
New York City Department of Transportation
New York City Housing Authority*

175 Eldridge Street Tenants Association
Vladeck Houses Resident Association
New York City Relief
New York City Seventh Day Baptist Church
The New York City Urban Debate League
New York Common Pantry*
New York Foundation for Senior Citizens, Inc.
New York Harm Reduction Educators (NYHRE)*
New York Public Library*
67th Street Branch
96th Street Branch
Andrew Heiskell Braille and Talking Book Library
Columbus Branch
George Bruce Branch
Hunts Point Branch
Morningside Heights Branch
Muhlenberg Branch
St. Agnes Branch
Webster Branch
Yorkville Branch
New York State Assembly*
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Office of Robert J. Rodriguez (District 68)
Northeast Brooklyn Housing Development Corporation
Northeastern Conference Adventist Community Services Center
Northern Manhattan Improvement Corporation
NYC Department of Veterans’ Services*
NYC H2O*
NYC Health + Hospitals System*
NYC Second Chance Rescue

O
Office of Mayor Bill de Blasio
Operation Jersey Cares
Opportunities For A Better Tomorrow*
Overcoming-Love Ministries, Inc.

P
Pakistani American Youth Organization
Part of the Solution (POTS)
Partnership with Children
PATHHSEO – Caldwell Temple
Peoples Path, Inc.
Phipps Houses Group
Pisgah Gospel Ministries
PowerMyLearning*
Prayer Mission Church of Christ
Project EATS*
<table>
<thead>
<tr>
<th>Category</th>
<th>Organizations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Project FIND*</td>
<td>Queens County Farm Museum, Queens Public Library* (Jackson Heights Branch, Long Island City Adult Learning Center), Woodside Branch</td>
</tr>
<tr>
<td>Project Sunshine</td>
<td>Thessalonia Baptist Church, Together We Can Community Resource Center, Touch of Love &amp; Compassion Ministry, Trellis, Trinity Evangelical Lutheran Church, Trinity's Services and Food for the Homeless, Inc.*, Turning Point, Two Bridges Neighborhood Council</td>
</tr>
<tr>
<td>Queens County Farm Museum</td>
<td>Union Settlement*, United Clergy Task Force, United Community Centers, United Jewish Council of the East Side, United States Association of Blind Athletes, United Yes We Can (Unidos Si Se Puede), University Community Social Services, University Heights Educational &amp; Cultural Development Community Center, The Urban Outreach Center of NYC, Urban Pathways, Urban Resource Institute (URI)<em>, Urban Upbound</em></td>
</tr>
<tr>
<td>Queens Public Library*</td>
<td>Village Temple, Vision Urbana, Inc., VISIONS / Services for the Blind and Visually Impaired*, Visiting Nurse Service of New York (VNSNY), Volunteers of America of Greater New York*</td>
</tr>
<tr>
<td>Jackson Heights Branch</td>
<td>Wayside Out-Reach Development, We Care Community Outreach, West Harlem Group Assistance, West Side Campaign Against Hunger, Westhab</td>
</tr>
</tbody>
</table>
Volunteering with New York Cares showed me that we can all contribute to a better world no matter how small we think our role is.

There is no excuse if we have time, are healthy, can stand or walk, can smile or lift or carry a small parcel.

Yogolelo
Volunteer