Uncertainty is something that should be embraced not with fear, but with action.

Shanique Martin
Team Leader
In Memory of Arthur Fisher

October 21, 1940–March 31, 2021

This report is dedicated to our devoted and beloved volunteer, Arthur Fisher. Sadly, Arthur passed away peacefully just as we put the finishing touches on his tribute (page 41). Arthur exemplified everything that makes New Yorkers who we are—tough on the outside with a heart of gold on the inside.

Volunteer loading produce into van for delivery at Golden Harvest Food Pantry. Photo: Yuxi Liu.

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In 2020, New York Cares rallied thousands of New Yorkers to roll up their sleeves and address the unprecedented needs of communities whose health and viability were fundamentally threatened—all while confronting painful truths about persistent and pervasive injustice and inequity in our society.

When our city was shutting down, New York Cares was ramping up.

As unemployment and hunger approached record highs, we were assessing needs with community-based partners to pinpoint neighborhoods in crisis throughout the South Bronx, Central Queens, and East Brooklyn. Working closely with the City of New York, we safely and effectively placed more than 61,000 volunteer positions to meet critical and, at times, life-and-death challenges including food insecurity, children’s inability to virtually connect with their teachers, seniors’ profound isolation, and thousands who lacked a warm winter coat to weather the cold winter months.

We rapidly evolved our programs to match the needs of the moment. We launched a phone banking system, reimagined our Coat Drive, and provided a range of services virtually, from citizenship instruction to story time for children and on-demand volunteer orientation. We created Stand with Students to reaffirm our commitment to NYC public schools. Our volunteers made more than 32,000 technology support calls to students learning remotely and distributed 20,000 backpacks with school supplies to families most affected by the pandemic. When the demand for food skyrocketed, we established new partnerships with more than 50 organizations, enabling our volunteers to deliver 33,000,000 meals to New Yorkers facing food insecurity.

This work—and much more—is detailed in the following report, which memorializes a year unlike any before. We hope it provides a window into all that was accomplished, and all that must still be done. Undoubtedly, the impact of the pandemic on vulnerable communities will be felt for years to come. Fundamental disparities we knew existed have significantly deepened and will only intensify without a long-term commitment to action.

We remain deeply grateful to our donors, volunteers, partners, and the broader community, who continue to inspire us with their generosity and commitment to making our city a better place for all New Yorkers.

As the potential end to this devastating pandemic comes into focus, we share the hope that better days are coming. In the meantime, our work continues, informed, and intensified by what we have experienced together—work that keeps us listening, learning, and always placing communities at the center of our response.

New Yorkers are renowned for being tough, but also kind and compassionate. Those qualities of resilience and kindness are never more evident than in times of crisis.
Responding to COVID-19

New Yorkers step up in times of uncertainty. It happened after 9/11 and Hurricane Sandy, and we saw the same response to COVID-19.

While the pandemic forced millions to shelter in, New York Cares did what we have always done—harnessed the passions of caring New Yorkers to meet the most pressing needs of the moment.

In partnership with New York City Emergency Management (NYCEM), NYC Service and NYC Volunteer Organizations Active in Disaster (NYC VOAD), we activated The Volunteer Coordination Task Force (VCTF), an initiative born in the aftermath of Hurricane Sandy to assist New Yorkers with centralizing and coordinating volunteer efforts during emergencies.

We quickly adapted our operations to adjust to the evolving needs of our city. We instituted health and safety requirements for volunteers and nonprofit partners, while increasing on-the-ground volunteer programs resulting in 33 million meals distributed to New Yorkers experiencing food insecurity and isolation.

Our volunteer orientation became on-demand and for the first time ever, we developed and deployed remote volunteer opportunities—shifting existing programs from in-person to online. Programs included virtual yoga and Judo for elementary school students, virtual story time for kids, online SAT tutoring, phone banking to homebound seniors to conduct wellness checks, and so much more. From addressing food insecurity to mental and physical health, social isolation and virtual learning needs, our programs were reimagined entirely.

Whether our city faces a pandemic, a natural disaster, or years of systemic inequities, New York Cares will be at the ready to find a solution to address it.

Because, where there is adversity, there is courage and kindness. Where there is tragedy, there is compassion and empathy. Where there is despair and need, there is action and resolve. Where there is need, there is New York Cares.

Special Thanks
In partnership with NYC Service and NYC Emergency Management.

The VCTF visits The Campaign Against Hunger’s temporary Brooklyn warehouse location in June 2020. From left to right: New York Cares Team Leader, Mike Woolsey; New York City Emergency Management Commissioner Deanne Criswell; New York Cares Executive Director, Gary Bagley; and NYC Chief Service Officer, Aunshu Venkataraman. Photo: Obed Obwoge.

I am an essential New York Cares volunteer

New York Cares serves in a critical capacity by providing services to economically disadvantaged New Yorkers in coordination with NYC Emergency Management, NYC Service, and NYC Volunteer Organizations Active in Disaster. Our Food Security Programs are counted in these totals and are hundreds apart from in-person mandates.

Please be advised that the New York Cares volunteer obtaining this document is acting in an essential capacity to fulfill this function and, as such, will be required to weave them from our Community Partner facility, an essential. The volunteer is also to receive a completion, ensuring their schedule and duties and time at each program. If you have any questions, please contact us using the contact information below.

Gary Bagley
Executive Director, New York Cares

New York Cares
New York Cares
Emergency
Phone Line
(512) 452-1-102

قول: When volunteers were given essential status on March 23, New York Cares began providing documentation for their travel to projects. Our ability to leverage relationships with the City and adapt proved invaluable to mobilizing volunteers and continuing the work of many of our partners in 2020.
The Volunteer Coordination Task Force supports New Yorkers and the nonprofit sector by uniting New Yorkers in service during crises to ensure resources reach those most impacted. Throughout the duration of the COVID-19 crisis, volunteers have powered emergency response efforts, which have been essential to the safety, health, and strength of both residents and communities.

Anusha Venkataraman
NYC Chief Service Officer
October 2019–April 2021

Prioritizing Health & Safety

The safety of our volunteers, partners, and the communities we serve remains a top priority. Following COVID-19 guidelines from NYC Health, New York Cares reinforced our own set of health and safety requirements for volunteers and partner agencies.

NYC Chief Service Officer Anusha Venkataraman packs bags of food for distribution at The Campaign Against Hunger in East Brooklyn. Photo: Obed Obwoge.
A Historic Year

New York State reported its first case of COVID-19 on March 1, and two weeks later, the first New York City resident lost their life to the virus.

Within days, NYC Public Schools were closed, and by April, New York became the epicenter of the pandemic—reporting more confirmed cases than any country outside the US. Every step of the way, New York Cares was responding. Follow along as we reflect on 2020, a year unlike any other, and how our city navigated this crisis the way New York always does—together.

### New York State reports their first case of COVID-19
March 1

### WHO declares COVID-19 a pandemic
March 11

### Mayor de Blasio issues State of Emergency, wave of shutdowns begin
March 12

### First COVID-19 death confirmed in NYC
March 13

### NYC public schools close
March 16

### New York Cares announces its operations will be remote effective March 16
March 17

### New York Cares recruits COVID-19 Response Volunteers; 2K step up within 48 hours
March 18

### New York Cares formalizes NYC Health safety guidelines on hunger programs

### NYC Emergency Management activates New York Cares and convenes Volunteer Coordination Task Force (VCTF) for the first time

### NYC Health updates community-wide health and safety standards
Mid-March

### NYS on Pause Program begins, all non-essential workers must stay home
March 22

### NYC public schools move toward remote learning model
March 23

### Volunteers recognized as essential personnel by the City and State, enabling us to continue to serve food pantries and kitchens in-person
March 24

### New York Cares begins outreach to nonprofits and city agencies in need of volunteers to meet growing demand
March 26

### 100% On-Demand Volunteer orientation unveiled
Nearly 1K are oriented in the first week

### Yoga with Gigi’s Playhouse, our first virtual program, serves individuals with Down Syndrome
March 30

### Staff cold calls over 600 organizations serving New Yorkers experiencing food insecurity. Over 400 request programs.
March 30

### NYC surpasses 1,000 COVID-19 deaths
March 31
<table>
<thead>
<tr>
<th>State of the City</th>
<th>Date</th>
<th>Our Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>NYS records more COVID19 cases than any other country (besides U.S.)</td>
<td>April 10</td>
<td>New York Cares begins Cars for COVID, a program that better mobilizes volunteers with access to vehicles for food deliveries</td>
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<td>April 13</td>
<td>Wellness Checks With The Actors Fund, our first phone banking program, serves isolated seniors across NYC</td>
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<td>Face covering mandate goes into effect for NYS</td>
<td>April 15</td>
<td>New York Cares launches virtual Story (Any)Time, friendly conversations with seniors, and virtual fitness classes</td>
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<td>Mid-April</td>
<td>Department of Veteran Services and New York Cares run Mission: VetCheck, the first citizen-driven phone bank project</td>
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<td>New York Cares offers College Access programs virtually</td>
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<td>More than one-third (39%) of food pantries and soup kitchens are closed citywide</td>
<td>End of April</td>
<td>NYC Department of Education and New York Cares begin Volunteer Tech Ambassadors, supporting 32K families using remote learning equipment</td>
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<tr>
<td></td>
<td>May 1</td>
<td>New York City Housing Authority (NYCHA) and New York Cares offer wellness checks to isolated NYCHA residents</td>
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<td></td>
<td>May 22</td>
<td>George Floyd is killed during an arrest in Minneapolis</td>
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<td>May 25</td>
<td>NYC unemployment rate reaches its peak at 20% Number of residents enrolled in the federal Supplemental Nutrition Assistance Program (SNAP) increases by 12.5% since February</td>
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<td>June</td>
<td>New York Cares releases statement condemning racism</td>
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<td>NYC begins Phase 1 reopening on the 100th day since the first confirmed case in NY</td>
<td>June 8</td>
<td></td>
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<tr>
<td>NYC begins Phase 2 of reopening</td>
<td>June 22</td>
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<thead>
<tr>
<th>State of the City</th>
<th>Date</th>
<th>Our Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>City reports nearly 1 in 4 New Yorkers are in need of food</td>
<td>July</td>
<td></td>
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<td>July 31</td>
<td>VCTF is deactivated</td>
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<td>1.66 million unemployment claims are filed in NYC since start of pandemic (Up 1,061% from same period in 2019)</td>
<td>Aug 15</td>
<td>New York Cares delivers 17 million meals since March</td>
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<td>Aug 27</td>
<td>Stand with Students supports NYC students and schools, distributing 20K worth of supplies to NYC public school students</td>
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<td>NYC schools begin full-day teaching and learning with in-person, virtual and blended learning options</td>
<td>Sept 29</td>
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<td>Oct 4</td>
<td>The FDA approves first COVID-19 drug</td>
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<td></td>
<td>November</td>
<td>New York Cares distributes 4K shoes and socks in Central Queens with Elmhurst Community Partnership and Soles4Souls</td>
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<tr>
<td>U.S. reports 100,000 cases of COVID-19 in one day for the first time</td>
<td>Nov 4</td>
<td>Tax Prep Program adopts a hybrid volunteer model</td>
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<td>Nov 11</td>
<td>NYC First Lady Chirlane McCray &amp; DVS Commissioner Hendon pay a digital visit to Mission: VetCheck volunteers for Veteran’s Day</td>
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<td>New York Cares distributes 23K toys in Central Queens in partnership with Discovery Inc. Winter Wishes program fulfills 10K gift requests</td>
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<td>December</td>
<td>Coat Drive distributes 62K coats across the city, focusing on neighbors in the South Bronx, Central Queens, and East Brooklyn</td>
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<td></td>
<td>The FDA authorizes the first COVID-19 vaccine for emergency use</td>
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<tr>
<td></td>
<td></td>
<td>End of Dec</td>
</tr>
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Collective Impact

While numbers illustrate the widespread reach of volunteers, it’s the human connections forged behind these figures that tell the full story of New York Cares.

32,783,645 meals distributed  
Up 1200%

100,682 volunteer positions

26,282 new volunteers oriented  
Up 81.5%

269,172 hours of service

62,821 coats distributed

10,000 Winter Wishes granted

20,000 backpacks packed and distributed

1,431 virtual projects

68,626 phone banking calls and tech assistance

13,539

On-Demand Orientation

As the realities of COVID set in and many organizations shifted to remote work, volunteers were still needed on the ground to meet increased demand at food pantries and food banks. In two weeks time, we converted in-person orientation to an online format so volunteers could orient themselves remotely and safely.

In April 2020 alone, 10,000 volunteers were oriented through this process.

The number of people who expressed interest in our COVID-19 Relief efforts within the first few weeks of the pandemic.
We are listening. We are learning. And all of us are charting a new course for New York Cares.

Nyisha Holiday
Chief Talent Officer
Community-Focused

Centering service where it’s most needed.

For several years, New York Cares has been working with community leaders to listen, learn and gain a deeper understanding of how our programs can make the most impact in neighborhoods already facing steep challenges. The onset of COVID-19 further exposed longstanding inequities and accelerated the need to implement a more community-focused approach that put these communities at the center of our response.

Total Community Partners

<table>
<thead>
<tr>
<th>Region</th>
<th>Percentage</th>
<th>Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Bronx</td>
<td>20%</td>
<td>164</td>
</tr>
<tr>
<td>Brooklyn</td>
<td>26%</td>
<td>218</td>
</tr>
<tr>
<td>Manhattan</td>
<td>36%</td>
<td>296</td>
</tr>
<tr>
<td>Queens</td>
<td>13%</td>
<td>110</td>
</tr>
<tr>
<td>Staten Island</td>
<td>2%</td>
<td>13</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>826</strong></td>
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</table>

East Brooklyn

595 projects

East Brooklyn residents have the highest level of food insecurity in New York City as well as high levels of housing insecurity. For too many residents in this area of the borough there are racial disparities in access to services and law enforcement, including the enforcement of COVID-related policies.

- Focal Point for Children & Teen Education Project Expansion:
  - 150% increase in Children’s Education projects
  - 75% increase in Teen Education projects
- Hunger Impact: 622,728 meals served, 6,995 pantry bags packed

South Bronx

864 projects

Residents of the South Bronx face several challenges, including high levels of housing and food insecurity, racial disparities in access to services, and a high number of COVID-19 cases.

- 25% increase in Tax Prep projects
- 6 new Community Partners
- 2 new programs
  - Children with Special Needs and Parent/Caregiver Engagement
  - Received approx. 20% of Parent/Caregiver Engagement projects

Central Queens

563 projects

Central Queens comprises a significant immigrant population which creates barriers to services in addition to historic racial disparities. COVID-19 hit this area hardest; there have been more positive cases here than in any other part of New York City.

- Focal Point for Adult Education and Job Readiness Projects
  - Partners received nearly 25% of virtual projects and 35% of virtual volunteer slots
- 3 new programs
  - Hunger, Parent/Caregiver Engagement, and Seniors
- 45% increase in Tax Prep projects
Addressing Food Insecurity

Despite the challenges of the pandemic, we were determined to keep longstanding programs up and running.

The COVID-19 crisis compounded existing challenges faced by New York City agencies and nonprofits to keep families fed. By March, 40% of the City’s emergency food providers shut down, 73% of which were small soup kitchens and pantries in communities with the largest meal gap.

In response, New York Cares reached out to more than 500 hunger agencies to assess needs on the ground. Thanks to the generosity of corporate partners and individual donors, we pivoted quickly to increase our hunger programming to ensure communities most impacted by the pandemic were addressed first.

32,493,361 meals distributed Up 1200%

Cars for COVID

To reach individuals experiencing food insecurity while keeping volunteers safe, we created Cars for COVID, where volunteers with access to a vehicle made food deliveries with a member of their “pod bubble” to hard-to-reach individuals.

Clients not only attend our pantries for food, it’s also a way of staying socially connected for support. They actually get a chance to interact with people experiencing the same challenges they are.

We have a wonderful experience working with New York Cares. The volunteers and staff are always warm and looking for ways to effectively serve the community. It makes our tasks easier knowing we have so much support.

Susie Williams
Sisters with Purpose Pantry
“We adapted our in-person distribution program to a delivery program to ensure families are able to safely access the produce they critically need at this time. [...] We didn’t want people to have to wait in long lines and be forced to choose between the health risks of being out in public and accessing food. Now that the city is opening back up, we are resuming in-person distributions. However, this delivery program, which we ran with support of New York Cares volunteers, was critical towards bridging the gap.”

Melanie Button
Brighter Bites

© Distributing food at Cornerstone Baptist Church.
Photo: Obed Obwoge.

© Packing Summer Camp Supplies for Kids with The Salvation Army.
Photo: Obed Obwoge.
Educating Virtually

As the effects of COVID-19 magnified poverty and social inequities in our city, children suffered added stressors of learning loss and emotional and physical health deficiencies. New York Cares worked alongside NYC public schools to reimagine programs to address students’ academic, technological, and social challenges in areas hardest hit by the pandemic. Building on best practices, secondary research, and deep relationships with Community Partners, our programs advanced educational outcomes in a remote reality for New Yorkers of every age.

Volunteer Tech Ambassadors

When public schools shutdown in March, NYC Department of Education (DOE) began delivering more than 320,000 iPads to its students to aid in the transition to remote learning. Shortly thereafter, New York Cares launched Volunteer Tech Ambassadors to call families and students experiencing homelessness to troubleshoot how to successfully connect to the internet, set up their equipment and use Google Classrooms. In total, our Volunteer Tech Ambassadors made more than 32,000 calls supporting families across the city.

Citizenship Prep

As COVID took hold, many students preparing for the U.S. citizenship test saw their appointments delayed or even cancelled. New York Cares viewed this pause as a powerful opportunity to think about new ways to support impacted communities. In April, we launched our first ever virtual citizenship project with Emerald Isle Immigration Center.

College Access

The pandemic changed the trajectory of students across NYC, so we quickly worked with schools to modify our SAT and College Prep programs to adapt to changing college admission processes. From incorporating cultural competency best practices to supporting virtual programming, volunteers continued their quest to position students for success no matter the barriers to entry.

Virtual Fitness

Before the pandemic, New York Cares volunteers conducted in-person fitness classes for the clients of Gigi’s Playhouse with Down Syndrome. Today, these classes are fully virtual and have increased access to virtual Zumba, yoga, and judo classes because they can be attended by clients no matter their neighborhood.

Virtual Storytime

In collaboration with New Alternatives for Children, we created a virtual volunteer opportunity called Story (Any)Time that invites volunteers to record themselves reading their favorite children’s books aloud. These recordings are uploaded to Google classroom to be accessed and watched by students at any time. The result is magical.

“It was less instructional academic needs and more human needs—survival needs—food, housing, mental health support.”

Sarah Pinto
Principal of PS 20 M – Anna Silver School
“Everything about the world right now is uncharted. […] New ways to volunteer are emerging – volunteer opportunities that only exist because of COVID-19 or needs that can only be met virtually. It’s amazing how nimble, creative and responsive New York Cares is being, though of course I am not surprised.”

Anonymous Volunteer
Virtual Dance Party for Kids

Parenting Through the Pandemic

Upon learning that NYC Public Schools were closing, members of our education team immediately identified a challenge beyond the scope of standard education programming: How can New York Cares support families through remote learning?

The top priority for schools and their families was reliable access to food pantries, so we began doing research and gathering resources to ensure families didn’t go hungry. In addition to making sure that families had reliable food access, the team worked to collect and facilitate resources and training to help parents and volunteers address their well-being and that of their students during COVID-19. These resources included volunteer-led Google classrooms that teach parents and caregivers to navigate at-home learning, mindfulness practices like online yoga, and community gatherings in the form of virtual town halls.

Additionally, we put together two virtual town halls called “Parenting Through the Pandemic” designed to provide mental and emotional support and comfort to parents who are working and caring for their children in adverse circumstances.

“There were a lot of heartfelt [reunions] and also staying connected on the school and parent end, some togetherness, saying, ‘We’re all going to get through this together!’”

Ruth Aybar
Associate Director, Community Engagement
Connecting with Isolated New Yorkers

NYC is home to some of the largest marginalized populations in the world: 210,000 veterans, 1.1 million older adults, 1 million individuals with disabilities, and tens of thousands of New Yorkers experiencing homelessness. The onset of COVID-19 pushed these groups into further isolation.

In response, New York Cares sought creative and thoughtful solutions to ease the strain placed on communities facing isolation. We quickly began researching how to make volunteer opportunities remote and technologically secure for both volunteers and recipients.

We built platforms that connected caring New Yorkers to seniors, veterans, and other isolated groups – echoing the message "You are seen. You are not forgotten."

New Yorkers speak more than 800 languages

In response to the needs of communities who spoke languages other than English, New York Cares quickly began recruiting phone bank volunteers fluent in languages such as Arabic, Bengali, Cantonese, French, Haitian Creole, Korean, Mandarin, Russian, Spanish, Urdu.

The Phone Bank Volunteer Program was created in response to the need to connect volunteers to isolated clients as safely as possible. By adopting a new system that enabled volunteers to talk from home with seniors, veterans, and anyone isolated, New York Cares bridged the gap between those sitting at home wanting to help with individuals requiring much-needed connection and assistance. In 2020, volunteers made more than 68,000 phone calls as part of the program.

Mission Vet-Check

Wellness Checks & Friendly Conversation

In partnership with the Mayor's Office of ThriveNYC and NYC Department of Veteran's Services, New York Cares volunteers made more than 6,400 supportive calls to veterans to ensure they had access to public services like free meals, COVID-19 test site locations, and mental health resources.

Wellness checks and friendly conversation projects supported more than 22,000 New Yorkers in partnership with The Actors Fund, New York City Housing Authority (NYCHA), and Food Bank for New York City. From referrals to regular check-ins and virtual activities, these calls provided a much-needed connection to individuals experiencing high levels of social isolation.

“On a NYCHA wellness check call, one man expressed how severely his depression and anxiety had been exacerbated by his concerns around contracting coronavirus and loneliness from being stuck at home. He was so grateful for the call and said I had no idea how much it meant to him. Thirty minutes of my day that went so much farther doing this than anything else I could’ve done.”

Anonymous Volunteer
Resident of Stanley Isaacs Senior Center smiles and waves after receiving a meal delivered by volunteers. Photo: Obed Obwoge.

Volunteers preparing to deliver flowers and groceries to homebound residents in partnership with Immigrant Social Services, Inc. Photo: Obed Obwoge.

Volunteer delivering food by bike for seniors at Heights and Hills in Brooklyn. Photo: Obed Obwoge.
In tandem with the fourth phase of the City’s reopening, we relaunched our volunteer-powered park and public space cleanup programs alongside Partnership for New York City.

“Veterans have a unique voice, and they need to be heard during this pandemic. Especially now with much uncertainty about our public health, our economy and our determination to achieve racial, social and economic equity. They have sacrificed and served, and we must do everything we can to give them the support they deserve.”

Jill Mission Vet Check Volunteer
Annual Events Reimagined

The COVID-19 pandemic challenged us to reimagine longstanding, anticipated, and cherished seasonal events to keep our volunteers, staff, and communities safe and healthy.

Cares Day for Schools Becomes Stand with Students

In 2020, our partner schools asked for support on previously unimagined challenges, such as a transition to remote learning, addressing the emotional impacts of COVID, supporting parents and caregivers, and investing resources and supplies in schools. In response, Stand with Students was born to support schools and communities most impacted by the pandemic. Volunteers have made 32,000 tech support calls to remote learners, packed 5,000 backpacks full of school supplies and PPE, and staff have convened virtual town halls focusing on social and emotional support for parents and caregivers.

Winter Wishes

Corporate sponsors acted as wish granters and fulfilled 10,000 virtual letter requests, a first in the program’s history. Winter Wishes recipients included students from family shelters, public housing facilities, and Title 1 Schools* in Central Queens, the South Bronx and East Brooklyn.

*Title 1 schools are designed to help students who are at risk of falling behind academically and usually have a large concentration of low-income students.

Reimagining Coat Drive

To ensure coats went to those most in need, we moved the coat distribution model out of the warehouse and directly into impacted communities. By collaborating with key neighborhood partners, curating a coat drive drop off map, and creating the pod distribution model, we were able to distribute more than 62,821 new and gently-used coats safely.
I’ve always donated.
I was raised on donations.
Thrift stores carried my family through tough times. I’m not rich, but I’m happy and if I can make someone else happy then I’m coming full circle.

Keisha
Volunteer and coat donor
When COVID–19 struck NYC, Seliger dug into his archives to sell celebrity portraiture to support vital programs.

As difficult as 2020 was, there were also incredible gifts, such as the unwavering support of world-renowned photographer Mark Seliger. Just two weeks into the pandemic, Mark’s studio contacted New York Cares eagerly wanting to help. In collaboration with Red Carpet Advocacy (RAD), Mark led a highly successful charity auction that featured limited edition prints of some of his most iconic celebrity images including Oprah Winfrey and Keith Richards.

To understand and raise further awareness of New York Cares, Mark shot on-site at one of our emergency hunger relief projects and took incredible portraits of three of our most dedicated volunteers (one of these portraits is acting as the cover of this annual report).

We could not be more grateful for all that Mark and his entire team have done for New York Cares in such a short time, and we could not be more excited for what the future holds for this incredibly rich partnership.

Mark Seliger Raises Funds for COVID Relief

Arthur Fisher
Manhattan

Arthur joined New York Cares in 1996 after vowing to dedicate his life to serving others the way others had helped him at his lowest moments. Over the last 25 years, Arthur did that and so much more, leading volunteer orientations ushering in new generations of volunteers, and participating in almost every type of project. Arthur devoted more than 1,500 hours of service and welcomed over 10,000 New York Cares volunteers to the organization. Sadly, Arthur passed away on March 31, 2021. His legacy will live on at New York Cares and we are honored to dedicate this report in his memory.

Cheryl Jones
Brooklyn

Cheryl began volunteering with New York Cares in 2017 and became a Team Leader soon after. Cheryl has done it all, from packing hygiene kits, revitalizing schools, practicing yoga with kids, treating seniors to beauty spas, serving meals, and everything in between. Once the pandemic hit, she doubled down on her work in the hunger space and has continued her legacy as a champion volunteer—serving more than one thousand hours in 2020. As a New York Cares staff member said, “Cheryl steps up to lead those projects notoriously hard to fill. She’s simply the best of the best.”
It’s love. The food is packed with love. It’s delivered in love because we care.

We realize that 38 pounds of food for a week for a family of five is nothing. It’s a meal. But it’s something to contribute to what you already have and that’s the objective.

Mark Seliger

Mark has called NYC home since 1984, slightly longer than when New York Cares first began sourcing, training, and placing volunteers around NYC. Mark was Rolling Stone’s Chief Photographer for a decade, where he shot hundreds of their covers. Mark frequently shoots for Vanity Fair, Harper’s Bazaar, Elle, Italian Vogue, L’Uomo Vogue, GQ and W, as well as advertising work for Gap, Dom Perignon, Levi Strauss, Netflix, Ralph Lauren, Ray-Ban, Rolex and many more. Mark began a long-term collaboration with Vanity Fair in 2001. Since 2013 he has been shooting portraits at their annual Oscar party - each year these photos are greatly anticipated and one of the highlights of the Academy Awards.

Kelvin O. Howell Jr.

Kelvin came to New York Cares at the onset of COVID-19, eager to be part of our city’s response. Since then, they have been on the frontlines of our emergency food response, leading projects, building community, and recruiting other New Yorkers to service. Last year, Kelvin completed over 845 hours of service on 324 projects with partners across NYC. Kelvin exemplifies New York resilience through and through.
At every turn, stories of resilience shined like lights on Broadway and filled the airways with reminders that New York is strongest when we work together.

In the News

Lights on Broadway

New York Cares was honored to participate in Morgan Stanley’s Lights on Broadway campaign, a program which generates awareness for nonprofit organizations using their digital billboards in Times Square.

1.5 billion
media impressions

13.3K
followers on Instagram
Up 74%

New York Times
April 20, 2020

CBS News
July 1, 2020

NBC New York
April 17, 2020

Market Watch
August 6, 2020

WCBS Radio New York
August 5, 2020

Gothamist
November 27, 2020
Making It All Possible

Behind every great volunteer project is a group of staff members who made it all possible. From development to coordination to promotion, we could not perform as we do without our dedicated and passionate team.

Staff Members

Ameena Abdulla*
Maria Acevedo
Brittany Agne
Sunil Ale*
Molly Alpern
Irina Amilovich
Alfonso Arriola
Doug Axenfeld
Ruth Aybar
Laura Ayres
Gary Bagley
Isatou Batchilly*
Jennifer Beirne
Ryan Birol
Natalie Bograd
Zoe Bordenet*
Leslie Bruno
Bryanna Buchanan
Rebecca Blaine Carton
Savannah Castaneda*
Hazel Chico
Cynthia Chovan-Dalton
Giovanna Clemens*
Zoe Costanzo
David DeLuca
Nicholas DeRiso
Kathy Edouard
Carrie England
May Gaffney
Michael Gambert
Albert Garcia*
Todd Gayle
Marie Georgantzas
David Giglio
Emmett Goldstein*
Meredith Hamilton
Erin Hiatt
Anke Ho
Violet Holland
Nysha Holliday
Sarah Hombach
Stephanie Intal
Jannelle Johnson
Alexandria Jordan
Clifford Joseph
Noel Kanalley
Zoe Kelley*
Yelena Kneller
Sharon Kneiper
Mohamed Kourouma
Batia Krinsky-Rogoff

2020 Annual Report

Shannon Ryan
Cecilia Salazar
Virgilio Samo III
Vijay San
Gabriela Sanchez
Shelby Scheibliski
Corin Segulic
Rahel Semegn
Ovini Sinclaire
Leila Stambuli
Jorge Terreno*
Ben Throsby*
Alejandro Tinajero
Mo Tunkara*
John Vallacchi
Juan Carlos Vasquez
Sandra Velez
Lindsey Wolf
Glenn Wolff-Eisenberg
Iris Zalun
Yulia Zemskova

* Indicates AmeriCorps and interns.
Rising Up

There is no age limit to greatness! The Rising Leaders are a vibrant group of young philanthropists who spearhead new volunteer initiatives that raise more than $250,000 annually in support of our year-round programs.

Leadership

Co-President
Ashton McLeod, BerlinRosen

Co-President
Will Breskman, Bregal Sagemount

Finance Chair
Mark Doramus, Centerview Partners

Membership Co-Chair
Kaitlin Bergan, BlackRock

Membership Co-Chair
Cassandra Young, Microsoft

Soiree Co-Chair
Emily Panzer, Pitney Bowes

Soiree Co-Chair
Nikaline McCarley, US Weekly

Soiree Auction Chair
Sandra Will, Will Squared LLC

Soiree Sponsorship Lead
Becca Connolly, Morgan Stanley

Council Members

Abasi Aniton, Mid-Market Advisory Group
Romeo Ardimento, EY-Parthenon
Megan Asmar, Entrepreneur
Emily Baldwin, Zola
Elyse Cromer, Entrepreneur
Reilley Dabbs, Bloomberg
Brett Davis, Bennie
Colleen Fitzgerald, Google
Jimmy Humphrey, GMF Capital
Hari Joy, Blue Haven Initiative
Pradeepa Krish, J.P. Morgan
Jenna McElhinney, Blackstone
Frederico Padilha, Capital One
Charlotte Savino, Davis Polk & Wardwell LLP
Melody Serafino, No. 29 Communications
Julie Silver, Independent Real Estate Agent
Scott Silverstein, EQOffice (The Blackstone Group)

Important Note

As of 01/30/2021.
Affiliations for identification purposes only.

When the Rising Leaders Council had to postpone their signature fundraising event, the Soiree, they sprung into action and found other ways to support New York Cares. Through their corporate and personal networks, they raised over $400,000 for COVID-19 relief efforts and continued to volunteer both in-person and virtually.
Leadership Cares

The work doesn’t stop when a program ends. Our dedicated Board of Directors guide our overall strategy to ensure the work stays on mission, while also raising funds and awareness for the organization. The board consists of professionals from both the public and private sectors who are committed to positively impacting the community through the power of volunteerism.

Leadership

President
Paul J. Taubman
Chairman and CEO, PJT Partners

Vice President
Neil K. Dhar
Vice Chairman-Clients, Sectors & Markets, PriceWaterhouseCoopers LLP

Vice President
John B. Ehrenkranz
Chief Investment Officer, Ehrenkranz Partners L.P.

Vice President
Michael Graham
Senior Managing Director & Country Head – USA, OMERS Private Equity USA

Secretary
Keith A. Grossman
President, Time

Treasurer
Jeanne Straus
President, Straus News, Our Town, West Side Spirit, Our Town Downtown

Board Members

James L. Amine, Partner, Global Infrastructure Partners
Rene Brinkley
Audrey Choi, Chief Marketing Officer and Chief Sustainability Officer, Morgan Stanley
K. Don Cornwell, Partner, PJT Partners
Joyce Frost, Partner, Riverside Risk Advisors LLC
Gus Garcia, President, Graf Acquisition SPACs
Gail B. Harris, President Emeritus, Board Director and Investor
Karl Kellner, Senior Partner, McKinsey & Company
Edward F. Petrosky, Partner, Sidley Austin LLP
Dr. Denniston M. Reid, Jr., Chief Schools and Innovation Officer, Excellence Community Schools
Julie Turaj
Robert Walsh, Chief Financial Officer, Evercore Partners
Janet Zagorin, Principal, Opal Strategy LLC
Adam Zotkow, Partner, Goldman Sachs

Honorary Board Members

Edward Adler, Partner, RLM Finsbury
Richard Bilotti, Head of Technology, Media, and Telecommunications Research, P. Schoenfeld Asset Management
Cheryl Cohen Effron
Ken Giddon, President, Rothman’s Union Square
Sheldon Hirshon, Esq, SHH Enterprises, a Division of MC Acquisitions LLC
Robert Levitan, Chief Executive Officer, Pando Networks, Inc.
David Rabin, Partner, The Lambs Club and Double Seven
Michael Schlein, President and CEO, Accion International

Our Board of Directors has undergone diversity, equity, and inclusion training to acquire a baseline understanding of race equity to ensure common understanding, shared language and tools when approaching our mission.

Important Note
As of 01/31/2021.
Affiliations for identification purposes only.
Volunteer packing boxes of meals to be delivered to families supported by Pakistani American Youth Organization in Coney Island, Brooklyn.

Photo: Obed Obwoge

Volunteers distribute meals out of a van on a project with Coalition for the Homeless.

Photo: Obed Obwoge.

Volunteer sorting boxes of produce at City Harvest Mobile Market in Staten Island.

Photo: Obed Obwoge.

Food Bank for New York City staff member running a food distribution pop-up event at Barclays Center in Brooklyn.

Photo: Obed Obwoge.
## 2020 Financial Statement

### Statement of Financial Position

| ASSETS | AS OF SEPTEMBER 30, 2020 |  |  |
|--------|--------------------------|--------------------------|
|        | 2020                     | 2019                     |
| Cash and cash equivalents | $4,438,121 | $2,241,936 |
| Pledges receivable, net | 1,989,404 | 2,265,088 |
| Other receivables | 111,906 | 372,722 |
| Investments | 4,740,617 | 4,428,108 |
| Prepaid expenses | 458,688 | 469,498 |
| Property and equipment, net | 85,314 | 119,580 |
| **Total assets** | **$11,824,050** | **$9,896,932** |

### LIABILITIES AND NET ASSETS

<table>
<thead>
<tr>
<th>Liabilities</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Accounts payable and accrued expenses</td>
<td>707,518</td>
<td>595,437</td>
</tr>
<tr>
<td>Deferred revenue</td>
<td>-</td>
<td>38,025</td>
</tr>
<tr>
<td>Paycheck Protection Program load payable</td>
<td>957,876</td>
<td>-</td>
</tr>
<tr>
<td>Deferred rent obligation</td>
<td>280,604</td>
<td>355,414</td>
</tr>
<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>$1,945,998</strong></td>
<td><strong>988,876</strong></td>
</tr>
</tbody>
</table>

### Net assets:

<table>
<thead>
<tr>
<th>Without donor restrictions</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Undesignated, available for general operations</td>
<td>$3,568,961</td>
<td>$2,783,095</td>
</tr>
<tr>
<td>Board-designated endowment fund</td>
<td>4,100,132</td>
<td>4,100,484</td>
</tr>
<tr>
<td><strong>Total net assets without donor restrictions</strong></td>
<td><strong>7,979,093</strong></td>
<td><strong>6,883,579</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>With donor restrictions</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Time-restricted for future periods</td>
<td>1,898,959</td>
<td>2,024,477</td>
</tr>
<tr>
<td><strong>Total net assets with donor restrictions</strong></td>
<td><strong>1,898,959</strong></td>
<td><strong>2,024,477</strong></td>
</tr>
</tbody>
</table>

| **Total net assets** | **9,878,052** | **8,908,056** |

| **Total liabilities and net assets** | **$11,824,050** | **$9,896,932** |

### PUBLIC SUPPORT AND REVENUE

<table>
<thead>
<tr>
<th></th>
<th>AS OF SEPTEMBER 30, 2020</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Contributions and grants:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Foundations</td>
<td>$1,451,258</td>
<td>$1,134,250</td>
<td></td>
</tr>
<tr>
<td>Corporations</td>
<td>3,855,883</td>
<td>5,115,088</td>
<td></td>
</tr>
<tr>
<td>Government</td>
<td>289,641</td>
<td>346,897</td>
<td></td>
</tr>
<tr>
<td>Individuals</td>
<td>2,573,556</td>
<td>1,382,899</td>
<td></td>
</tr>
<tr>
<td>Special events</td>
<td>1,669,303</td>
<td>1,100,131</td>
<td></td>
</tr>
<tr>
<td><strong>Total public support and revenue before donated goods and services</strong></td>
<td><strong>$12,052,159</strong></td>
<td><strong>$11,178,391</strong></td>
<td></td>
</tr>
<tr>
<td>Donated goods and services</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total public support and revenue before net assets released from restrictions</strong></td>
<td><strong>$12,052,159</strong></td>
<td><strong>$11,178,391</strong></td>
<td></td>
</tr>
<tr>
<td>Net assets released from restrictions</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total public support and revenue</strong></td>
<td><strong>$12,052,159</strong></td>
<td><strong>$11,178,391</strong></td>
<td></td>
</tr>
</tbody>
</table>

### EXPENSES

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>9,231,748</td>
<td>9,238,758</td>
</tr>
<tr>
<td>Management and general</td>
<td>623,743</td>
<td>702,684</td>
</tr>
<tr>
<td>Fund-raising</td>
<td>1,460,668</td>
<td>1,333,328</td>
</tr>
<tr>
<td><strong>Total expenses</strong></td>
<td><strong>11,316,159</strong></td>
<td><strong>11,274,770</strong></td>
</tr>
</tbody>
</table>

### OTHER CHANGES:

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Net realized and unrealized gains on investments</td>
<td>233,996</td>
<td>165,014</td>
</tr>
<tr>
<td><strong>Total public support and revenue before net assets before donations and services</strong></td>
<td><strong>$12,052,159</strong></td>
<td><strong>$11,178,391</strong></td>
</tr>
</tbody>
</table>

### CHANGE IN NET ASSETS

<table>
<thead>
<tr>
<th></th>
<th>2020</th>
<th>2019</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net assets – beginning of year</td>
<td>8,908,056</td>
<td>8,839,421</td>
</tr>
<tr>
<td><strong>Net assets – September 30, 2020</strong></td>
<td><strong>$9,878,052</strong></td>
<td><strong>$8,908,056</strong></td>
</tr>
</tbody>
</table>

---

**Important Note**

New York Cares, Inc. (Tax ID Number: 13-3444193) — This information has been excerpted from our audited 2020 Financial Statements conducted by independent accountants EisnerAmper LLP. For a complete copy of our audited Financial Statements, visit www.newyorkcares.org/publications or write to New York State Attorney General’s Charities Bureau, Attn: FOIL Officer, 120 Broadway, New York, NY 10271.
Financial Supporters

From global corporations to individual donors, collective financial support powers our people and programs.

Investors
$150,000+
- Bank of America
- Bloomberg Philanthropies
- The Booth Ferris Foundation
- The Clark Foundation
- Credit Suisse Americas Foundation
- Morgan Stanley
- Mother Cabrini Health Foundation
- The Nets Foundation
- The New York Community Trust
- RTW Charitable Foundation
- Jack Rudin Family Foundation
- Danielle and Paul J. Taubman

Ground Breakers
$125,000–$149,999
- Bregal Investments/Bregal Sagemount
- New York Mets

Founder’s Club
$100,000–124,999
- Altman Foundation
- Barclays
- The Blackstone Group L.P.
- PJT Partners
- Sidley Austin Foundation

Chair’s Club
$75,000–$99,999
- Deutsche Bank
- Andra and John B. Ehrenkranz
- First Eagle Investment Management Foundation
- Goldman Sachs & Co.
- Gail and Walter Harris

The Nets Foundation
On opening night of the 2020-2021 NBA season, the Brooklyn Nets honored essential frontline workers and treated some New York Cares volunteers to VIP treatment. That generosity extended to the entire organization when John Abbamondi, CEO of Nets Management Company BSE Global stopped by the New York Cares box to announce a surprise major gift.

Bank of America

Our Virtual Gala paid tribute to one of our long-standing partners, Bank of America. Year in and year out, Bank of America and its employees provide strong support for our annual New York Cares Coat Drive and Winter Wishes program. This year, when COVID-19 hit hard, Bank of America was among the first companies to step up and provide generous additional funding for our rapidly expanding hunger programming. Over the years, Bank of America has helped our most vulnerable neighbors by gifting more than 5,000 coats, granting more than 40,000 Winter Wishes, and sponsoring over 6,000 of its employees as volunteers with New York Cares. Thank you, Bank of America.

L’Oréal USA
- Moody’s Foundation
- NYS Office of Children’s & Family Services: Volunteer Generation Fund
- Schroders
- Tailwind Capital

President’s Circle
$50,000–74,999
- Achelis and Bodman Foundation
- American Express Company
- Aundrea and James L. Amine

Corporate and individual donors made the 2020 Coat Drive a success. When the pandemic made it difficult to donate gently used coats, our coat collectors became virtual coat collectors. They joined our corporate sponsors in doubling the amount raised to purchase new coats, which in turn doubled the number of new coats distributed to 52,600!
As one of the first funders to help kickstart our emergency hunger relief efforts, The Jack Rudin Family Foundation enabled New York Cares to immediately address the increased demand for food access across NYC. Thanks to their generosity, we were able to pivot quickly and thoughtfully in a time of great uncertainty.

**Gold Donors**

$25,000–$34,999

Anonymous (3)
BHP Paribas
Corporation for National and Community Service (CNCS)

Credit Agricole Corporate & Investment Bank
Davis, Polk & Wardwell LLP
Suzanne & Matthew Donohoe

The Estee Lauder Companies Inc.
Etsy
Gap Inc.
Gus Garcia
Gottesman Fund

The Hyde and Watson Foundation
J.Crew
The Honorable Corey Johnson: New York City Council

KKR & Co. Inc.
Loweber & Hanan Charitable Fund
Tami Lahity and Edward Purce

Mary J. Hutchins Foundation
Mckinsey & Company, Inc.
Neuberger Berman, LLC
Paul, Weiss, Rifkind, Wharton & Garrison LLP
Powers of Light
PricewaterhouseCoopers LLP

Adolph and Ruth Schnurmacher Foundation

Shutterstock

**Silver Donors**

$15,000–$24,999

AlixPartners LLP

American Eagle Outfitters
Anonymous (3)
Jo-Anne and Richard Bilotti
BMO Capital Markets

Veronica Bulgari and Stephan Haimo

Capital One Foundation
The Center for Spiritual Studies

CI Capital Partners LLC
The Dawn Hill Fund

Discovery Communications
Sanford B. Ehrenkrantz Philanthropic Fund
Empire Blue Cross Blue Shield
Factset Research Systems, Inc
Fitch Ratings

Susan Seo and Dennis Friedman

Carol and Michael Graham

Innisfree M&A Incorporated

Kirby Family Foundation

KPMG

Loews Corporation

Morgan Stanley has been one of New York Cares most valued corporate partners and funders for 30 years, and thousands of Morgan Stanley employees have volunteered with New York Cares. For the past 14 years, New York Cares has been a proud service partner on Morgan Stanley’s Global Volunteer Month. The pandemic preempted that in 2020, nonetheless, Morgan Stanley continued their investment in New York Cares through a leadership gift to support COVID-19 relief work, and displayed New York Cares’ COVID fundraising efforts on the digital facade at their Times Square global headquarters.

**Bronze Donors**

$10,000–$14,999

Eric Altman
Anonymous (4)
Ares Management, LLC
Megan E. Asmar
Audax Group

Gary Bagley and David Lees
Joseph Baratta

Lori Binder
Martin Brand

Brooklyn Community Foundation

Charles C. Cahn, Jr.
Audrey Choi

Christie’s

Jerome M Cohen Foundation

Comcast NBCUniversal

Neil Crispi

James Dunne

Edrington

Eminence Capital

Ernst & Young LLP

Alex Farman-Farmaian

First Sentinel

William Ford

The Fan Fox and Leslie R. Samuels Foundation Inc.

The French Family Charitable Fund

Jennifer and Abe Friedman Family Philanthropic Fund

New York Cares

Morgan Stanley

New York Community Trust

Thanks to a grant provided by New York Community Trust, transitioning to a fully remote work environment happened quickly and efficiently. Their support funded Microsoft Surface Pros and other essential technology for staff which enabled programs to run smoothly from the inside out.

**Platinum Donors**

$35,000–$49,999

Anonymous
Baker & McKenzie

BlackRock

CIGNA

DISC

ESPN

Eversource Energy

FOX

General Electric

Georgia-Pacific

Hilton

IBM

JPMorgan Chase

Kellogg Company

LVMH

Morgan Stanley

New York Community Trust

New York Cares

New York University

PricewaterhouseCoopers LLP

Smurfit Kappa

Sony

The Walt Disney Company

**Silver Donors**

$15,000–$24,999

AlixPartners LLP

American Eagle Outfitters
Anonymous (3)

BMO Capital Markets

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CI Capital Partners LLC
The Dawn Hill Fund

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Corporation for National and Community Service (CNCS)

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Mary J. Hutchins Foundation
Mckinsey & Company, Inc.
Neuberger Berman, LLC
Paul, Weiss, Rifkind, Wharton & Garrison LLP
Powers of Light
PricewaterhouseCoopers LLP

Adolph and Ruth Schnurmacher Foundation

Shutterstock

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The Dawn Hill Fund

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Martin Brand

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Charles C. Cahn, Jr.
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Christie’s

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Neil Crispi

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William Ford

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Anonymous
Baker & McKenzie

BlackRock

CIGNA

DISC

ESPN

Eversource Energy

FOX

General Electric

Georgia-Pacific

Hilton

IBM

JPMorgan Chase

Kellogg Company

LVMH

Morgan Stanley

New York Community Trust

New York Cares

New York University

PricewaterhouseCoopers LLP

Smurfit Kappa

Sony

The Walt Disney Company

**Silver Donors**

$15,000–$24,999

AlixPartners LLP

American Eagle Outfitters
Anonymous (3)

BMO Capital Markets

Capital One Foundation

CI Capital Partners LLC
The Dawn Hill Fund
RTW Investments

Early in the pandemic, RTW Investments and RTW Charitable Foundation called New York Cares wanting to know how they could help. New York Cares was honored to be part of the Foundation’s inaugural grant cycle that infused $1 million into communities at a critical time, and they continue to contribute to relief programs by serving as volunteers for programs in Harlem.

Gladstone Place Partners
Meg Goble
Keith, Catherine and Ellie Grossman
W. A. Harrison Foundation
International Trademark Association
Joele Frank, Wilkinson Brimmer Katcher
Pamela and Robert Kindler
Anthony Martignetti
Jack Martin
Josefine and Teddy McGehee
Employees of OMERS
Orion Innovation
Patterson, Belknap, Webb & Tyler LLP
The Honorable Keith Powers: New York City Council
Rabobank International
Robert Ramsauer
Ashfaque Salim
Susan & Richard Schnall
Charles and Mildred Schnurmacher Foundation
Schulte Roth & Zabel LLP
David Solomon/Goldman Sachs Gives
Sony Corporation of America
Ivana Stolnik
TD Securities (USA) LLC
Teng Yue Partners, L.P.
Thomson Reuters
Wafr Inc.
Peter A. Weinberg
The Weissman Family Foundation
Andrew White
Janet S. Zagorin

Patron Donors
$5,000–$9,999
ABM Industries Incorporated
Aksia LLC
AllianceBernstein LP
Alternew
Amazon Smile
Anonymous (3)
ANIS Capital
Axis Specialty U.S. Services, Inc.
Ballie Gifford International LLC
BCW Global
Jim Birle
Jeffrey Boutilier
Carnegie Corporation
Chinh Chu
Martin Cohen
Cowen Inc.
The Dorothy K. Davis Foundation
Deborah Decotis
DoubleImpact CDR
EA Markets LLC
Ellen and Michael Giving Account
Elsevier
Equity Office (EOP)
Fiverr
Zaria Forman
Holly and Rob Friedsam
GCM Groove
Geller & Company
The Honorable Mark Gjonaj: New York City Council
Grubman Compton Foundation
Leslie Gruss
Drs. Elizabeth and James Hale
Tara Kelleher
Karl and Suzannah Kellner
Benjamin Kjome
Klingman Family Fund
Greg Lee
Joshua Levitch
Marshall Wace North America L.P.
Microsoft
minds + assembly
Alexander Mooney
Jessica Moser and Eric Schwartz
Larry Nath
Newmark Knight Frank
NOAH NY
People’s United Community Foundation

Mother Cabrini Health Foundation

The generous support of Mother Cabrini Health Foundation supported a COVID-19 relief and recovery grant that expanded hunger relief programs and new virtual programs for isolated seniors and individuals with disabilities. This generosity allowed for New York Cares volunteers to distribute 33 million meals during the grant period and develop a phone banking program to reach out to isolated seniors. Mother Cabrini Health Foundation has also provided a large grant to underwrite the first year of community focus and engagement work in the South Bronx in 2021.

Pitney Bowes
The Rockefeller Group
The Honorable Ydanis Rodriguez: New York City Council
Royal Bank of Scotland
The Renee and Patrick Ryan Family Foundation
Nicolas V. Sanchez
Luke A. Sardelli, III
Susan Schmelwar
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The Suffolk Cares Foundation
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Facebook
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Interconnection
LRW
New York Life Insurance Company
Our Man in Havana
UP Creative
Xaxis
A lot of parents didn’t log in because of anxiety and fatigue. As a school community, we needed another support system and that was extremely important. New York Cares provided that extra support. I even talked about New York Cares in a meeting this morning. Just to know we have the support of New York Cares goes a long way. To me that’s everything.

Robert Flores
Parent Coordinator PS 359 X – Concourse Village Elementary
Every Day is a Miracle

F
Family Support Systems Unlimited*
The Father’s Heart Ministries
Fedcap Rehabilitation Services, Inc.
First Jerusalem Baptist Church
First Mission of God Jehovah Nissi
Florence E. Smith Senior Services
Food Bank For New York City*
Food First
Fordham Bedford Housing Corporation
Fort Greene Park Conservancy*
Fostering Progressive Advocacy Foundation (FPA Foundation)
The Fresh Air Fund
Friends of Kaiser Park
Full Effect Gospel Ministries
Full Gospel Christian Church
Fulton Area Business (FAB) Alliance

G
Gay Men’s Health Crisis (GMHC)*
Genesis Transitional Housing Ministries, Inc.
GIGi’s Playhouse NYC
Giving Alternative Learners Uplifting Opportunities, Inc., (GallopNYC)*
Gladiator Sports, Inc.
Goddard Riverside Community Center
God’s Love We Deliver
Good Shepherd Services
GOOD+ Foundation
Grandma’s Hands
Greater Highway Deliverance Temple
Green Guerillas
GRIOT Circle
GrowNYC

H
Haitian-American United for Progress (HAUP)*
Harlem Educational Activities Fund, Inc. (HEAF)*
Healing Truth Women’s Ministry
Heights and Hills
HELP USA
Henry Street Settlement*
High School for Youth and Community Development
The Highbridge Green School
Holding Hands Ministries
Homes for the Homeless
Hour Children
Hudson Guild – John Lovejoy Elliott Center*
I
Immigrant Social Services, Inc.
India Home Inc.
InTandem
International Pentecostal City Mission
International Rescue Committee*
IFRAISE
Isabella Center*
J
Jacob A. Riis Neighborhood Settlement*
Jericho Project
Jewish Association Serving the Aging (JASA)*
Jewish Board of Family and Children’s Services*
Jewish Community Council of Greater New York

K
The Kareem D. Sapp Foundation
KEEN New York*
Kehlat Sephardim Synagogue of Ahavat Achim
Kingsbridge Heights Community Center

L
La Jornada
Lanterm Community Services
Legacy College Prep
Lenox Hill Neighborhood House*
Lighthouse Academies
Lincoln Square Business Improvement District
Lincoln Square Neighborhood Center
Little Essentials
Little Sisters of the Assumption Family Health Service
Los Redimidos por la Sangre de Jesucristo
Los Sures Social Services
Lott Assisted Living Residence
Lower East Side Ecology Center
Lutheran Social Services of New York

M
Masbia
Metro World Child
Morningstar Center for Teaching Social Responsibility
Mosholu Montefiore Community Center (MMCC)*
Most Precious Blood Roman Catholic Church
Mount Sinai Health System
Music for Autism

N
NALEO Educational Fund
National Council of Negro Women (NCNW)*
Nazareth Housing
Neighbors Together
Network of Angels, Inc.
New Alternatives for Children
New Alternatives for LGBT Homeless Youth
The New Jewish Home
New Settlement Apartments
New York City Administration for Children’s Services*
New York City Department of Citywide Administrative Services
New York City Department of Cultural Affairs
New York City Department of Education*
Office of Community Schools
Students in Temporary Housing
The Bronx

We got a phone call from a client who said ‘Do you know the young man who dropped off the food for me? I tried to chase him down the street to thank him!’ We were trying to limit face to face contact, but the seniors were so grateful they were trying to track down volunteers to thank them. Despite being isolated, they didn’t feel forgotten. We got phone calls from seniors crying, thanking us, telling us it meant so much that they received the food.
HS 227 – Bronx Collegiate Academy
HS 248 – The Metropolitan High School
HS 252 – Mott Hall Bronx High School
HS 297 – Morris Academy for Collaborative Studies
HS 329 – DreamYard Preparatory School
HS 376 – Antonia Pantoja Preparatory Academy: A College Board School
HS 379 – Jill Chasez Transfer School
HS 388 – Pan American International High School at Monroe
HS 399 – ELLIS Preparatory Academy
HS 405 – Herbert H. Lehman High School
HS 412 – Bronx High School of Business
HS 433 – High School for Teaching and the Professions
HS 438 – Fordham Leadership Academy for Business and Technology
HS 455 – Harry Truman High School
HS 517 – Frederick Douglass Academy III Secondary School
HS 525 – Bronx Leadership Academy High School
HS 530 – Longwood Preparatory Academy
HS 544 – High School for Contemporary Arts
HS 682 – Fannie Lou Hamer Freedom High School
HS/IS 269 – Bronx Studio School for Writers and Artists
HS/IS 271 – East Bronx Academy for the Future
HS/IS 342 – International School for Liberal Arts
PS 306
PS 300 – The School of Science and Applied Learning
PS 311 – Lucero Elementary School
PS 32 – Belmont
PS 333 – The Longwood Academy of Discovery
PS 340
PS 35 – Franz Siegel
PS 359 – Concourse Village Elementary School
PS 369 – Young Leaders Elementary
PS 391 – The Angelo Pantr Middle School
PS 41 – Gun Hill Road
PS 42 – Claremont Community School
PS 43 – Jonas Bronck Elementary School
PS 44 – David C. Farragut
PS 443 – The Family School
PS 457 – Sheridan Academy for Young Leaders
PS 46 – Edgar Allan Poe
PS 463 – Urban Scholars Community School
PS 47 – John Randolph
PS 49 – Willis Avenue
PS 531 – Archer Elementary School
PS 55 – Benjamin Franklin School
PS 57 – Crescent
PS 59 – The Community School of Technology
PS 595
PS 6 – West Farms
PS 61 – Francisco Oller
PS 62 – Inocensio Casanova
PS 63 – Author’s Academy
PS 65 – Mother Hale Academy
PS 66 – School of Higher Expectations
PS 67 – Mohoegan School
PS 69 – Journey Prep
PS 691 – Little School
PS 73
PS 75 – School of Research and Discovery
PS 76 – The Bennington School
PS 78 – Anne Hutchinson School
PS 8 – Isaac Varian
PS 83 – Donald Hertz
PS 88 – 5. Silverstein Little Sparrow School
PS 89
PS 9 – Rye Avenue Elementary School
PS 91
PS 95 – Sheila Mencher
PS 96 – Richard Rodgers
PS 218 – Rafael Hernandez Dual Language Magnet School
PS 21 – Gun Hill Road
PS 224
PS 31 – The William Lloyd Garrison
PS 4 – Crotona Park West
PS/IS 5 – Port Morris
Brooklyn
HS 404 – Academy for Young Writers
HS 412 – Brooklyn Community Arts & Media High School
HS 439 – The Brooklyn International High School
HS 454 – Williamsburg High School of Arts and Technology
HS 455 – Boys and Girls High School
HS 462 – John Jay School for Law
HS 464 – Park Slope Collegiate
HS 488 – Brooklyn Preparatory High School
HS 493 – Brooklyn Collegiate: A College Board School
HS 510 – World Academy for Total Community Health
HS 528 – The High School for Global Citizenship
HS 539 – High School for Service and Learning at Erasmus
HS 546 – High School for Public Service
HS 548 – Brooklyn School of Music and Theatre
HS 556 – Bushwick Leaders High School for Academic Excellence
HS 558 – Williamsburg High School for Architecture and Design
HS 566 – Brooklyn High School for Excellence and Equity
HS 594 – Gotham Professional Arts Academy
HS 615 – Transit Tech Career and Technical Education
HS 618 – Academy of Innovative Technology
HS 639 – Brooklyn Lab School
HS 659 – Cypress Hills Collegiate Preparatory School
HS 670 – Benjamin Banneker Academy for Community Development
HS 672 – East Brooklyn Community High School
HS 684 – Millennium Brooklyn High School
HS 688 – The Brooklyn Academy of Global Finance
HS 738 – New Visions Charter High School for Advanced Math and Science III: Sheepshead Bay High School Campus
HS/IS 448 – Brooklyn Collaborative Studies
HS/IS 730 – Summit Academy Charter School
IS 126 – John Ericson Middle School
IS 136 – Charles O. Dewey
IS 218 – James P. Sinnott
IS 228 – David A. Boody
IS 240
IS 246 – Walt Whitman
7170
Volunteering with New York Cares showed me that we can all contribute to a better world no matter how small we think our role is.

There is no excuse if we have time, are healthy, can stand or walk, can smile or lift or carry a small parcel.

Yogolelo
Volunteer