New York Cares volunteers help struggling, but capable adults build brighter futures through tutoring, skills building, financial education, and English conversation.

**TASC and Academic Skills Tutoring**
Tutors prepare students for the TASC exam, formerly known as the GED, to pave the way to a brighter future by strengthening their skills in reading, writing, and math.

**Citizenship through English**
Immigrants take their first step toward achieving the American dream by preparing for their U.S. citizenship exam. Volunteers quiz participants on U.S. history, practice English conversational skills and provide tools to successfully pass the exam.

**English Conversation Partners**
Volunteers chat with adult immigrants to help them develop their English language skills. Through these small group discussions, participants learn how to better navigate their daily lives and gain skills that are critical to their success.

**Career Exploration and Job Readiness**
Adults are presented with new career opportunities through online job searching, mock interviews, and resume preparation projects. Volunteers provide the individual attention to empower adults as they prepare to enter or re-enter the job market.

**Computer Literacy**
Volunteers open the doors to a new digital world and work with New Yorkers in need to explore all that computers have to offer. Participants’ confidence grows as they begin the project not knowing how to use a mouse and leave with the ability to send and receive emails.

**Financial Literacy**
Professionals share their career expertise and personal experiences to help New Yorkers become financially savvy. Participants explore effective strategies to make ends meet, such as opening a bank account, creating a budget, paying for college and avoiding predatory lending practices.

**Benefits Assistance**
Volunteers help eligible low-income New Yorkers obtain benefits by screening applicants for food stamps and helping those enrolled in programs like Medicare understand their legal rights.

**Tax Preparation Assistance**
Volunteer tax preparers help reclaim millions of dollars for the New Yorkers who need it most. Volunteers receive comprehensive training through the IRS Volunteer Income Tax Assistance program, prepare tax returns for struggling New Yorkers and make a direct and lasting impact during the process. All volunteers are provided with a mandatory online course and training, starting in November, and the program starts in January.

**Special Needs**
Adults with special needs or disabilities receive individualized attention and additional assistance through a variety of educational and recreational opportunities. Programs vary depending on an organization’s specific interests, but may include arts & crafts, book clubs, knitting circles and more.